

TOBACCO SETTLEMENT REVIEW

Geisinger Medical Center Uncompensated Care Payment Year 2012

August 2014



Commonwealth of Pennsylvania
Department of the Auditor General

Eugene A. DePasquale • Auditor General



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**EUGENE A. DePASQUALE
AUDITOR GENERAL**

August 27, 2014

Ms. Jennifer Zlobik
Revenue Cycle Compliance Auditor
Geisinger Medical Center
100 North Academy Avenue
Danville, Pennsylvania 17822-4942

Dear Ms. Zlobik:

The Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., mandated the Department of Public Welfare (DPW) to make payments to hospitals for a portion of uncompensated care services provided by these facilities. The Department of the Auditor General performed a review of Geisinger Medical Center's records to substantiate the data it submitted to the Pennsylvania Health Care Cost Containment Council (PHC4) and the Department of Public Welfare (DPW) for payments made under the Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq. The DPW used this data to calculate the year 2012 uncompensated care payment of \$935,353.64 it made to the facility for uncompensated care services.

Beginning with payments made under Chapter 11 of the Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., in June 2002, hospitals that qualify can receive payments using either an uncompensated care approach or an extraordinary expense approach. The uncompensated care score of each hospital is determined by using three-year averages from five main data elements (for a total of fifteen data elements). These data elements are uncompensated care costs, net patient revenues, Medicare supplemental security income (Medicare SSI) days, Medical Assistance (MA) days and total inpatient days. A hospital qualifies for an extraordinary expense payment based on its number of qualified claims. Qualified claims are those claims in which the cost of the claim exceeds twice the average cost of all claims for that particular facility and for which the hospital provided inpatient services to an uninsured patient.

Per the requirements of the Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., the 2012 uncompensated care payment was to be calculated based on three-year averages of the above listed data elements for the fiscal years ended June 30, 2008, 2009, and 2010. However, due to errors in data used by the Centers for Medicare and Medicaid Services (CMS) to calculate the Medicare SSI days for the fiscal years ended June 30, 2006, 2007, 2008, and 2009, the DPW chose to calculate the 2012 Medicare SSI days data element based on three-year averages of Medicare SSI days for the fiscal years ended June 30, 2007, 2008, and 2009, as these years represent the most recent data available for Medicare SSI days.

The purpose of our review was to determine whether proper documentation existed for the 15 data elements utilized by the Department of Public Welfare in calculating the 2012 uncompensated care payment received by the facility. Our review consisted of verifying: the facility's documentation supporting the uncompensated care costs and net patient revenues submitted to the PHC4 for the fiscal years ended June 30, 2008, 2009, and 2010; patients' census records supporting MA days and total inpatient days, as included on the facility's Medical Assistance cost reports submitted to the DPW for the fiscal years ended June 30, 2008, 2009, and 2010; and the Medicare SSI days, as determined by the CMS for the fiscal years ended June 30, 2007, 2008, and 2009.

Additionally, the purpose of our review was to verify the calculation of the UC score used to determine whether a facility qualifies for uncompensated care payment and to calculate the amount of the payment. The UC score is the sum of the three-year averages of uncompensated care costs as a percentage of net patient revenue, Medicare SSI days as a percentage of total inpatient days, and MA days as a percentage of total inpatient days.

The results of our review disclosed that 4 of the 15 data elements utilized by the DPW to calculate the year 2012 uncompensated care payment were properly supported and reconciled to applicable supporting documentation. For the remaining 11 data elements, the following variances were noted:

- For the fiscal years ended June 30, 2008 and 2010, we found that uncompensated care costs were overstated when comparing the facility's internal income statements to the amounts utilized by the DPW. The facility overstated its costs-to-charge ratios, which is a factor of uncompensated care costs, when reporting these data elements to the PHC4. As a result, we decreased the facility's uncompensated care costs by \$239,629 and \$304,488, respectively.
- For the fiscal years ended June 30, 2008, 2009 and 2010, we found that total inpatient days were overstated by 13,671, 12,909, and 11,731 days, respectively, when comparing the facility's census records to the data utilized by the DPW to calculate the facility's payment. These overstatements were due to errors in calculating total inpatient days when reporting these data elements to the DPW by the facility.

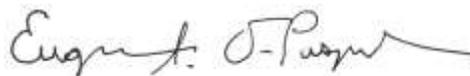
- For the fiscal years ended June 30, 2008, 2009, and 2010, we found that total MA days were overstated by 2,332, 4,799, and 504 days, respectively, when comparing the facility's census records to the data utilized by the DPW to calculate the facility's payment. These overstatements were due to errors in calculating FFS and HMO days, which are factors of total MA days, when reporting these data elements to the DPW by the facility.
- For the fiscal years ended June 30, 2007, 2008, and 2009, we found that the number of Medicare SSI days utilized by the DPW to calculate the facility's payment were overstated by 561, 587, and 448 days, respectively. These overstatements were due to updates to the CMS website.

The UC score used by the DPW to calculate the original payment was 24.39%. The results of our review determined that the UC score for Geisinger Medical Center should decrease to 24.25%. This revised score could affect the facility's eligibility for the 2012 uncompensated care payment.

Our office is currently reviewing all facilities that received uncompensated care payments for year 2012. Once all the reviews are completed, we will prepare a revised entitlement schedule based on the results of all our reviews and we will include that schedule in a final summary report to the DPW. After reviewing our summary report, the DPW will contact you with instructions regarding the settlement of the facility's 2012 uncompensated care entitlement.

We thank the staff of Geisinger Medical Center for the cooperation extended to us during the course of our review. If you have any questions, please feel free to contact Tracie Fountain, CPA, Director, Bureau of Children and Youth Services at 717-787-1159.

Sincerely,



Eugene A. DePasquale
Auditor General

**GEISINGER MEDICAL CENTER
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2012 UNCOMPENSATED CARE PAYMENT**

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Revenue Cycle Compliance Auditor
Geisinger Medical Center

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