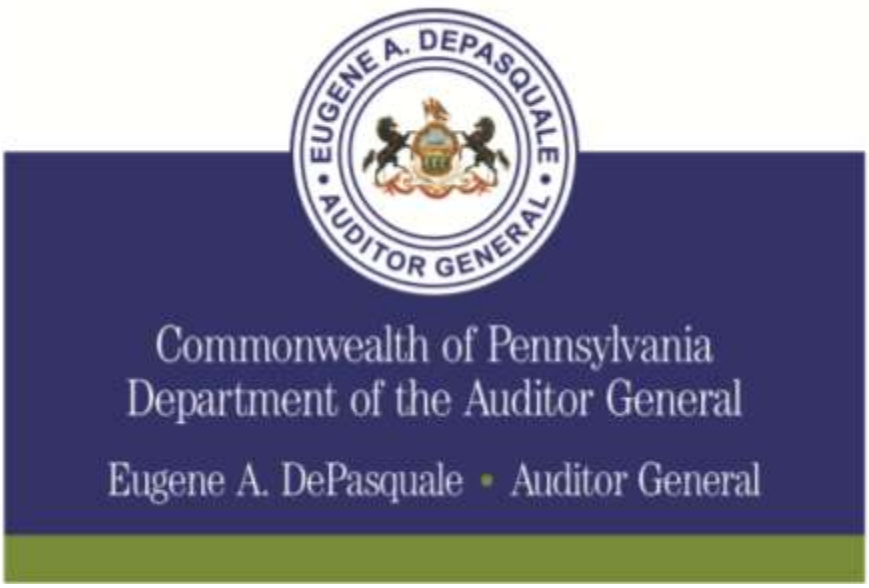
TOBACCO SETTLEMENT REVIEW

Crozer Chester Medical Center

Uncompensated Care Payment
Year 2013

October 2014



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EUGENE A. DEPASQUALE
AUDITOR GENERAL

October 6, 2014

Mr. Phil Ryan
Chief Financial Officer
Crozer Keystone Health System
100 West Sproul Road, Pavilion II
Springfield, PA 19064

Re: Crozer Chester Medical Center

Dear Mr. Ryan:

The Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., mandated the Department of Public Welfare (DPW) to make payments to hospitals for a portion of uncompensated care services provided by these facilities. The Department of the Auditor General performed a review of Crozer Chester Medical Center's records to substantiate the data it submitted to the Pennsylvania Health Care Cost Containment Council (PHC4) and the Department of Public Welfare (DPW) for payments made under the Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq. The DPW used this data to calculate the year 2013 uncompensated care payment of $1,244,779.77 it made to the facility for uncompensated care services.

Beginning with payments made under Chapter 11 of the Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., in June 2002, hospitals that qualify can receive payments using either an uncompensated care approach or an extraordinary expense approach. The uncompensated care score of each hospital is determined by using three-year averages from five main data elements (for a total of fifteen data elements). These data elements are uncompensated care costs, net patient revenues, Medicare supplemental security income (Medicare SSI) days, Medical Assistance (MA) days and total inpatient days. A hospital qualifies for an extraordinary expense payment based on its number of qualified claims. Qualified claims are those claims in which the cost of the claim exceeds twice the average cost of all claims for that particular facility and for which the hospital provided inpatient services to an uninsured patient.

Per the requirements of the Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., the 2013 uncompensated care payment was to be calculated based on three-year averages of the above listed data elements for the fiscal years ended June 30, 2009, 2010, and 2011. However, since the most recent data used by the Centers for Medicare and Medicaid Services (CMS) to calculate the Medicare SSI days was for the fiscal years ended June 30, 2008, 2009, and 2010, the DPW chose to calculate the 2013 Medicare SSI days data element based on three-year averages of these years.

The purpose of our review was to determine whether proper documentation existed for the 15 data elements utilized by the Department of Public Welfare in calculating the 2013 uncompensated care payment received by the facility. Our review consisted of verifying: the facility's documentation supporting the uncompensated care costs and net patient revenues submitted to the PHC4 for the fiscal years ended June 30, 2009, 2010, and 2011; patients' census records supporting MA days and total inpatient days, as included on the facility's Medical Assistance cost reports submitted to the DPW for the fiscal years ended June 30, 2009, 2010, and 2011; and the Medicare SSI days, as determined by the CMS for the fiscal years ended June 30, 2008, 2009, and 2010.

Additionally, the purpose of our review was to verify the calculation of the UC score used to determine whether a facility qualifies for uncompensated care payment and to calculate the amount of the payment. The UC score is the sum of the three-year averages of uncompensated care costs as a percentage of net patient revenue, Medicare SSI days as a percentage of total inpatient days, and MA days as a percentage of total inpatient days.

The results of our review disclosed that 11 of the 15 data elements utilized by the DPW to calculate the year 2013 uncompensated care payment were properly supported and reconciled to applicable supporting documentation. For the remaining 4 data elements, the following variances were noted:

- For the fiscal year ended June 30, 2010, we found that uncompensated care costs were understated when comparing the facility's audited financial statements to the amount utilized by the DPW. The facility understated its cost-to-charge ratio, which is a factor of uncompensated care costs, when reporting this data element to the PHC4. As a result, we increased the facility's uncompensated care costs by $41,660.

- For the fiscal year ended June 30, 2010 we found that total inpatient days were overstated by 90 days when comparing the facility's census records to the data utilized by the DPW to calculate the facility's payment. This overstatement was due to an error in calculating total inpatient days when reporting this data element to the DPW by the facility.

- For the fiscal year ended June 30, 2011, we found that total inpatient days were understated by 2,370 days when comparing the facility's census records to the data utilized by the DPW to calculate the facility's payment. This understatement was due

to an error in calculating total inpatient days when reporting this data element to the DPW by the facility.

- For the fiscal year ended June 30, 2009, we found that total MA days were understated by 1,722 days when comparing the facility's census records to the data utilized by the DPW to calculate the facility's payment. This understatement was due to errors in calculating HMO days and out of state days, which are factors of total MA days, when reporting this data element to the DPW by the facility.

The UC score used by the DPW to calculate the original payment was 30.0061%. The results of our review determined that the UC score for Crozer Chester Medical Center should increase to 30.25%. This revised score could affect the facility's eligibility for the 2013 uncompensated care payment.

Our office is currently reviewing all facilities that received uncompensated care payments for year 2013. Once all the reviews are completed, we will prepare a revised entitlement schedule based on the results of all our reviews and we will include that schedule in a final summary report to the DPW. After reviewing our summary report, the DPW will contact you with instructions regarding the settlement of the facility's 2013 uncompensated care entitlement.

We thank the staff of Crozer Keystone Health System for the cooperation extended to us during the course of our review. If you have any questions, please feel free to contact Tracie Fountain, CPA, Director, Bureau of Children and Youth Services at 717-787-1159.

Sincerely,

Eugene A. DePasquale
Auditor General

CROZER CHESTER MEDICAL CENTER
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2013 UNCOMPENSATED CARE PAYMENT

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