TOBACCO SETTLEMENT REVIEW

Temple University Hospital

Uncompensated Care Payment
Year 2013

December 2014

Commonwealth of Pennsylvania
Department of the Auditor General
Harrisburg, PA 17120-0018
Facebook: Pennsylvania Auditor General
Twitter: @PAAuditorGen

EUGENE A. DEPASQUALE
AUDITOR GENERAL

December 4, 2014

Mr. Gerald Oetzel
Chief Financial Officer
Temple University Hospital
3410 North Broad Street
Philadelphia, PA 19140

Dear Mr. Oetzel:

The Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., mandated the Department of Human Services (DHS) to make payments to hospitals for a portion of uncompensated care services provided by these facilities. The Department of the Auditor General performed a review of Temple University Hospital's records to substantiate the data it submitted to the Pennsylvania Health Care Cost Containment Council (PHC4) and the Department of Human Services (DHS) for payments made under the Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq. The DHS used this data to calculate the year 2013 uncompensated care payment of $3,447,104.85 it made to the facility for uncompensated care services.

Beginning with payments made under Chapter 11 of the Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., in June 2002, hospitals that qualify can receive payments using either an uncompensated care approach or an extraordinary expense approach. The uncompensated care score of each hospital is determined by using three-year averages from five main data elements (for a total of fifteen data elements). These data elements are uncompensated care costs, net patient revenues, Medicare supplemental security income (Medicare SSI) days, Medical Assistance (MA) days and total inpatient days. A hospital qualifies for an extraordinary expense payment based on its number of qualified claims. Qualified claims are those claims in which the cost of the claim exceeds twice the average cost of all claims for that particular facility and for which the hospital provided inpatient services to an uninsured patient.

Per the requirements of the Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., the 2013 uncompensated care payment was to be calculated based on three-year averages of the above listed data elements for the fiscal years ended June 30, 2009, 2010, and 2011. However, since the most recent data used by the Centers for Medicare and Medicaid Services (CMS) to calculate the Medicare SSI days was for the fiscal years ended June 30, 2008, 2009, and 2010, the DHS chose to calculate the 2013 Medicare SSI days data element based on three-year averages of these years.

The purpose of our review was to determine whether proper documentation existed for the 15 data elements utilized by the Department of Human Services in calculating the 2013 uncompensated care payment received by the facility. Our review consisted of verifying: the facility's documentation supporting the uncompensated care costs and net patient revenues submitted to the PHC4 for the fiscal years ended June 30, 2009, 2010, and 2011; patients' census records supporting MA days and total inpatient days, as included on the facility's Medical Assistance cost reports submitted to the DHS for the fiscal years ended June 30, 2009, 2010, and 2011; and the Medicare SSI days, as determined by the CMS for the fiscal years ended June 30, 2008, 2009, and 2010.

Additionally, the purpose of our review was to verify the calculation of the UC score used to determine whether a facility qualifies for uncompensated care payment and to calculate the amount of the payment. The UC score is the sum of the three-year averages of uncompensated care costs as a percentage of net patient revenue, Medicare SSI days as a percentage of total inpatient days, and MA days as a percentage of total inpatient days.

The results of our review disclosed that 12 of the 15 data elements utilized by the DHS to calculate the year 2013 uncompensated care payment were properly supported and reconciled to applicable supporting documentation. For the remaining 3 data elements, the following variances were noted:

- For the fiscal year ended June 30, 2010, we found that total inpatient days were understated by 11 days when comparing the facility's census records to the data utilized by the DHS to calculate the facility's payment. This understatement was due to an error in calculating total inpatient days when reporting this data element to the DHS by the facility.

- For the fiscal year ended June 30, 2009, we found that total MA days were understated by 138 days when comparing the facility's census records to the data utilized by the DHS to calculate the facility's payment. This understatement was due to an error in calculating HMO days, which is a factor of total MA days, when reporting this data element to the DHS by the facility.

- For the fiscal year ended June 30, 2011, we found that total MA days were overstated by 91 days when comparing the facility's census records to the data utilized by the DHS to calculate the facility's payment. This overstatement was due to an error in calculating fee-for-service days, which is a factor of total MA days, when reporting this data element to the DHS by the facility.

The UC score used by the DHS to calculate the original payment was 60.99%. The results of our review determined that the UC score for Temple University Hospital should increase to 61.06%. This revised score could affect the facility's eligibility for the 2013 uncompensated care payment.

Our office is currently reviewing all facilities that received uncompensated care payments for year 2013. Once all the reviews are completed, we will prepare a revised entitlement schedule based on the results of all our reviews and we will include that schedule in a final summary report to the DHS. After reviewing our summary report, the DHS will contact you with instructions regarding the settlement of the facility's 2013 uncompensated care entitlement.

We thank the staff of Temple University Hospital for the cooperation extended to us during the course of our review. If you have any questions, please feel free to contact Tracie Fountain, CPA, Director, Bureau of Children and Youth Services at 717-787-1159.

Sincerely,

Eugene A. DePasquale
Auditor General

TEMPLE UNIVERSITY HOSPITAL
REPORT DISTRIBUTION
2013 UNCOMPENSATED CARE PAYMENT

This report was initially distributed to:

Mr. Vincent Gordon
Deputy Secretary
Office of Medical Assistance Programs
Department of Human Services

Mr. John Kaschak
Director
Bureau of Audits
Office of the Budget
Governor's Office

Mr. Brendan Harris
Chief of Staff
Department of Human Services

Mr. Alexander Matolyak
Audit Resolution Chief
Department of Human Services

Mr. Ray Robinson
AVP Revenue Cycle
Temple University Hospital

Mr. David Bryan
Manager, Audit Resolution
Department of Human Services

Ms. Tina Long
Director
Division of Financial Policy and Operations
Bureau of Financial Operations
Department of Human Services

Ms. Trudy Oberholtzer
HSPS Supervisor
Division of Rate Setting
Bureau of Fee-For-Service Programs
Department of Human Services

Mr. Gerald Oetzel
Chief Financial Officer
Temple University Hospital

Ms. Noelle Stuart
Director of Reimbursement
Temple University Hospital

This report is a matter of public record and is available online at www.auditorgen.state.pa.us. Media questions about the report can be directed to the Pennsylvania Department of the Auditor General, Office of Communications, 231 Finance Building, Harrisburg, PA 17120; via email to: news@auditorgen.state.pa.us