

TOBACCO SETTLEMENT PROGRAM

Grand View Hospital Tobacco Settlement Payment Data Year 2024

November 2023



Commonwealth of Pennsylvania
Department of the Auditor General

Timothy L. DeFoor • Auditor General



**Commonwealth of Pennsylvania
Department of the Auditor General
Harrisburg, PA 17120-0018
Facebook: Pennsylvania Auditor General
Twitter: @PAAuditorGen
www.PaAuditor.gov**

**TIMOTHY L. DEFOOR
AUDITOR GENERAL**

November 2, 2023

Ms. Nancy Layre
Patient Accounting Manager
Grand View Health
700 Lawn Avenue
Sellersville, PA 18960

Re: Grand View Hospital

Dear Ms. Layre:

The Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., mandated the Department of Human Services (DHS) to make payments to hospitals for a portion of uncompensated care services provided by these facilities. Hospitals that qualify can receive payments using either an uncompensated care approach or an extraordinary expense approach. The uncompensated care approach is based on the hospital's uncompensated care score. The uncompensated care score is determined by using three-year averages from five main data elements (for a total of fifteen data elements). These data elements are uncompensated care costs, net patient revenues, Medicare supplemental security income (Medicare SSI) days, Medical Assistance (MA) days and total inpatient days. The extraordinary expense approach is based on the total costs of the qualified claims. Qualified claims are those claims in which the cost of the claim exceeds twice the average cost of all claims for that particular facility and for which the hospital provided inpatient services to an uninsured patient.

Upon request from DHS, we developed procedures to be performed for each facility that may be eligible to receive a payment for the provision of uncompensated care services to determine the eligibility of reported claims and the accuracy of days data reported by the facility. DHS agreed that the procedures were appropriate to meet its needs and approved the procedures. We obtained records from Grand View Hospital (facility) and performed the established procedures to substantiate the claims data and days data it submitted to the Pennsylvania Health Care Cost Containment Council (PHC4) and DHS, respectively.¹

¹ This engagement was not required to be and was not conducted in accordance with professional auditing or attestation standards.

The purpose of this engagement was to determine whether this facility reported any potentially eligible extraordinary expense claims for the fiscal year ended June 30, 2022 and, if so, verify whether corresponding patients were uninsured and the facility received no compensation from third party payers such as Medicare, Medicaid, or Blue Cross. Payments made by the patients themselves toward their financial obligations may have reduced the allowable costs of the respective claim when determining eligibility. We also determined whether this facility could substantiate total inpatient days and total MA days as reported on its submitted MA-336 cost reports, if filed with DHS, for the fiscal year ended June 30, 2021. We obtained computer processed data from the facility (i.e. account notes and billing information for claims and census reports for days) to determine the eligibility of reported claims and the accuracy of days data reported by the facility. Because of the extensive amount of time that would be required to visit the facility and perform procedures to evaluate the reliability of this data in the facility’s information system, DHS management stated that the performance of such procedures is not necessary to meet DHS’ needs. As such, we have classified this computer processed data as data of undetermined reliability.

The results of our procedures are as follows:

For Reported Claims:

Based on the PHC4 claims database for the fiscal year ended June 30, 2022, the facility reported 121 potentially eligible extraordinary expense claims. The results of our procedures disclosed that seven of the 121 reported potentially eligible extraordinary expense claims met the criteria to qualify as extraordinary expense claims. The chart below details our results and explains any adjustments that your facility should make to the PHC4 Database. Since we determined that seven of the 121 reported claims submitted by the facility qualify as extraordinary expense claims, this facility could be eligible for payment under the extraordinary expense method for the 2024 Tobacco Settlement Payment Year.

Claim No.	Originally Reported Total Charges	Substantiated Total Charges Based on Account Notes	Patient Payments Applied to Account	Qualify (Yes/No) – Reason for Not Qualifying	Adjustment(s) Needed
1	\$1,061,602.25	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
2	\$888,033.59	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
3	\$638,001.65	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
4	\$527,882.29	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing

Claim No.	Originally Reported Total Charges	Substantiated Total Charges Based on Account Notes	Patient Payments Applied to Account	Qualify (Yes/No) – Reason for Not Qualifying	Adjustment(s) Needed
5	\$500,356.11	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
6	\$469,359.36	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
7	\$453,313.31	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
8	\$452,361.59	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
9	\$434,560.92	\$391,104.82	\$0.00	Yes	An adjustment is needed to total charges
10	\$383,987.01	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
11	\$380,290.68	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
12	\$280,520.44	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
13	\$279,702.32	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
14	\$261,267.47	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
15	\$219,172.53	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
16	\$205,300.38	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
17	\$203,225.17	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
18	\$200,787.37	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing

Claim No.	Originally Reported Total Charges	Substantiated Total Charges Based on Account Notes	Patient Payments Applied to Account	Qualify (Yes/No) – Reason for Not Qualifying	Adjustment(s) Needed
19	\$197,154.40	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
20	\$194,170.75	\$194,170.75	\$0.00	Yes	Not Applicable
21	\$188,213.47	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
22	\$172,099.67	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
23	\$169,761.08	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
24	\$168,104.28	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
25	\$165,465.32	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
26	\$163,809.01	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
27	\$163,398.51	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
28	\$162,384.89	\$162,384.89	\$0.00	Yes	Not Applicable
29	\$161,774.71	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
30	\$159,330.59	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
31	\$153,549.10	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
32	\$152,827.10	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
33	\$149,767.23	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing

Claim No.	Originally Reported Total Charges	Substantiated Total Charges Based on Account Notes	Patient Payments Applied to Account	Qualify (Yes/No) – Reason for Not Qualifying	Adjustment(s) Needed
34	\$149,086.89	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
35	\$143,960.02	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
36	\$143,255.34	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
37	\$143,078.23	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
38	\$136,428.70	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
39	\$135,716.00	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
40	\$134,972.29	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
41	\$130,215.64	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
42	\$128,587.15	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
43	\$125,448.30	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
44	\$124,848.65	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
45	\$123,940.80	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
46	\$122,414.92	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
47	\$118,757.85	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing

Claim No.	Originally Reported Total Charges	Substantiated Total Charges Based on Account Notes	Patient Payments Applied to Account	Qualify (Yes/No) – Reason for Not Qualifying	Adjustment(s) Needed
48	\$117,787.79	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
49	\$115,433.89	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
50	\$113,989.63	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
51	\$113,033.92	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
52	\$112,898.04	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
53	\$112,162.90	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
54	\$111,521.14	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
55	\$111,429.28	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
56	\$110,888.89	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
57	\$109,266.08	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
58	\$108,682.20	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
59	\$108,506.14	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
60	\$108,380.27	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
61	\$106,525.30	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing

Claim No.	Originally Reported Total Charges	Substantiated Total Charges Based on Account Notes	Patient Payments Applied to Account	Qualify (Yes/No) – Reason for Not Qualifying	Adjustment(s) Needed
62	\$105,005.24	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
63	\$104,784.19	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
64	\$103,055.98	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
65	\$102,727.39	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
66	\$102,716.56	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
67	\$102,614.74	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
68	\$102,476.35	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
69	\$102,159.47	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
70	\$101,904.81	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
71	\$101,589.63	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
72	\$100,909.65	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
73	\$100,218.54	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
74	\$100,114.06	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
75	\$99,544.53	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing

Claim No.	Originally Reported Total Charges	Substantiated Total Charges Based on Account Notes	Patient Payments Applied to Account	Qualify (Yes/No) – Reason for Not Qualifying	Adjustment(s) Needed
76	\$99,354.02	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
77	\$97,866.11	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
78	\$97,764.38	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
79	\$97,040.35	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
80	\$96,399.89	\$96,399.89	\$0.00	Yes	Not Applicable
81	\$95,935.55	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
82	\$94,251.80	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
83	\$93,702.42	\$93,702.42	\$0.00	Yes	Not Applicable
84	\$92,962.76	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
85	\$92,747.72	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
86	\$90,762.04	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
87	\$89,941.91	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
88	\$89,529.59	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
89	\$89,172.49	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
90	\$89,111.14	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing

Claim No.	Originally Reported Total Charges	Substantiated Total Charges Based on Account Notes	Patient Payments Applied to Account	Qualify (Yes/No) – Reason for Not Qualifying	Adjustment(s) Needed
91	\$88,893.62	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
92	\$88,020.75	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
93	\$87,964.20	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
94	\$87,664.67	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
95	\$87,216.65	\$87,216.65	\$0.00	Yes	Not Applicable
96	\$86,621.83	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
97	\$85,557.69	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
98	\$85,438.07	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
99	\$85,016.78	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
100	\$84,748.59	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
101	\$83,085.73	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
102	\$82,970.50	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
103	\$82,728.21	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
104	\$81,969.39	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
105	\$81,608.32	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing

Claim No.	Originally Reported Total Charges	Substantiated Total Charges Based on Account Notes	Patient Payments Applied to Account	Qualify (Yes/No) – Reason for Not Qualifying	Adjustment(s) Needed
106	\$79,996.96	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
107	\$79,946.50	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
108	\$79,434.81	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
109	\$78,992.77	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
110	\$78,941.61	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
111	\$78,421.38	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
112	\$78,115.50	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
113	\$78,061.65	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
114	\$78,006.49	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
115	\$77,824.37	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
116	\$77,598.31	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
117	\$77,310.29	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
118	\$77,227.29	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
119	\$77,208.56	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing

Claim No.	Originally Reported Total Charges	Substantiated Total Charges Based on Account Notes	Patient Payments Applied to Account	Qualify (Yes/No) – Reason for Not Qualifying	Adjustment(s) Needed
120	\$76,641.88	\$0.00	\$0.00	No – Not a Self-Pay Claim	Claim should be removed from self-pay listing
121	\$76,619.62	\$76,619.62	\$0.00	Yes	Not Applicable

For Total Inpatient Days and Total MA Days:

For the total inpatient days and total MA days for fiscal year ended June 30, 2021, our results are as follows:

For FYE 6/30/21	Originally Submitted Number of Days	Substantiated Number Based on Source Documents	Explanation of Difference
Total Inpatient Days	35,422	35,422	Not Applicable

For FYE 6/30/21	Originally Submitted Number of Days	Substantiated Number Based on Source Documents	Explanation of Difference
FFS Days	705	583	Reporting Error

For FYE 6/30/21 HMO Days	Originally Submitted Number of Days	Substantiated Number Based on Source Documents	Explanation of Difference
Gateway	4	4	Not Applicable
Health Partners	57	57	Not Applicable
Keystone First	2,556	2,556	Not Applicable
United Healthcare Community Plan	280	280	Not Applicable
Aetna Better Health	116	116	Not Applicable
UPMC for You	2	2	Not Applicable
PA Health and Wellness, CHC	13	13	Not Applicable
Keystone First Community Health Choices	58	58	Not Applicable

For FYE 6/30/21 OOS Days	Originally Submitted Number of Days	Substantiated Number Based on Source Documents	Explanation of Difference
None	0	0	Not Applicable

PHC4 will contact you with instructions regarding entering adjustments to your facility's originally submitted claims during the self-verification process. The facility's failure to remove any claims identified as not qualifying as extraordinary expense claims from the PHC4 self-pay claims listing during the self-verification process will result in the facility's records in the PHC4 database being inaccurate and DHS concluding that the facility is ineligible for payment under the extraordinary expense method. In addition to completing adjustments in the PHC4 database, any revisions to originally submitted days data on your facility's MA-336 Cost Report should be submitted through the iPACRs system based on the results of our procedures.

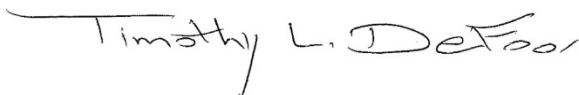
We are in the process of conducting engagements for all facilities that are potentially eligible for a 2024 Tobacco Settlement subsidy entitlement payment. After all the engagements are completed, we will prepare for DHS' use a report detailing the results of all of our engagements.

DHS will use each hospital's revised MA-336 Cost Report and PHC4 database to pull reported claims and number of days to calculate this facility's eligibility to receive, and if deemed eligible, its subsidy entitlement under both the extraordinary expense and uncompensated care methods. If eligible under both methods, DHS will allow the facility to choose the method to be used to calculate the facility's 2024 Tobacco Settlement subsidy entitlement payment. DHS establishes the date that these payments will be distributed to all eligible hospitals.

As a reminder, this facility was to submit, by October 31, 2023, any claims coded as having Medicare, Medicaid, or any other insurance when submitted to the PHC4 for the fiscal year ended June 30, 2022, which the facility believed qualified as self-pay claims, and which had total charges above the facility's threshold of \$76,299.75; we refer to these types of claims as "additional claims." As of October 31, 2023, Grand View Hospital had not submitted any additional claims. For those facilities that submitted additional claims, we will include the results of our procedures for these facilities' submitted additional claims data in individualized reports sent to each such respective hospital.

We thank the staff of Grand View Health for the cooperation extended to us during the course of our engagement. If you have any questions, please feel free to contact the Bureau of County Audits – Hospital and Tobacco Division at 717-787-1159.

Sincerely,

A handwritten signature in black ink that reads "Timothy L. DeFoor". The signature is written in a cursive style with a horizontal line above the first name.

Timothy L. DeFoor
Auditor General

**GRAND VIEW HOSPITAL
REPORT DISTRIBUTION
2024 TOBACCO SETTLEMENT PAYMENT DATA**

This report was initially distributed to:

Ms. Sally Kozak
Deputy Secretary
Office of Medical Assistance Programs
Department of Human Services

Mr. Alexander Matolyak
Director
Division of Audit and Review
Department of Human Services

Mr. R. Dennis Welker
Special Audit Services
Bureau of Audits
Office of the Budget

Ms. Tina Long
Director
Bureau of Financial Operations
Department of Human Services

Mr. David Bryan
Manager
Audit Resolution
Department of Human Services

Ms. Erica Eisenacher
HSPS
Bureau of Fiscal Management
Department of Human Services

Ms. Nancy Layre
Patient Accounting Manager
Grand View Health

Ms. Robin Reddick
Budget Coordinator, Fiscal Services
Grand View Health

Ms. Teresa Maute-Carr
Patient Financial Service Coordinator
Grand View Health

This report is a matter of public record and is available online at www.PaAuditor.gov. Media questions about the report can be directed to the Pennsylvania Department of the Auditor General, Office of Communications, 229 Finance Building, Harrisburg, PA 17120; via email to: news@PaAuditor.gov.