

TOBACCO SETTLEMENT REVIEW

Lehigh Valley Hospital Uncompensated Care Payment Year 2016

August 2017



Commonwealth of Pennsylvania
Department of the Auditor General

Eugene A. DePasquale • Auditor General



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**EUGENE A. DePASQUALE
AUDITOR GENERAL**

July 28, 2017

Mr. Edward O'Dea
Senior Vice President and Chief Financial Officer
Lehigh Valley Health Network
2100 Mack Boulevard
P.O. Box 4000
Allentown, PA 18105

Re: Lehigh Valley Hospital

Dear Mr. O'Dea:

The Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., mandated the Department of Human Services (DHS) to make payments to hospitals for a portion of uncompensated care services provided by these facilities. The Department of the Auditor General performed a review of Lehigh Valley Hospital's records to substantiate the data it submitted to the Pennsylvania Health Care Cost Containment Council (PHC4) and the Department of Human Services for payments made under the Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq. The DHS used this data to calculate the year 2016 uncompensated care payment of \$1,357,159.17 it made to the facility for uncompensated care services.

Beginning with payments made under Chapter 11 of the Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., in June 2002, hospitals that qualify can receive payments using either an uncompensated care approach or an extraordinary expense approach. The uncompensated care score of each hospital is determined by using three-year averages from five main data elements (for a total of fifteen data elements). These data elements are uncompensated care costs, net patient revenues, Medicare supplemental security income (Medicare SSI) days, Medical Assistance (MA) days and total inpatient days. A hospital qualifies for an extraordinary expense payment based on its number of qualified claims. Qualified claims are those claims in which the cost of the claim exceeds twice the average cost of all claims for that particular facility and for which the hospital provided inpatient services to an uninsured patient.

Per the requirements of the Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., the 2016 uncompensated care payment was calculated based on three-year averages of the above listed data elements for the fiscal years ended June 30, 2012, 2013, and 2014.

The purpose of our review was to determine whether proper documentation existed for the 15 data elements utilized by the Department of Human Services in calculating the 2016 uncompensated care payment received by the facility. Our review consisted of verifying, for the fiscal years ended June 30, 2012, 2013, and 2014: the facility's documentation supporting the uncompensated care costs and net patient revenues submitted to the PHC4; patients' census records supporting MA days and total inpatient days, as included on the facility's Medical Assistance cost reports submitted to the DHS; and the Medicare SSI days, as determined by the CMS.

Additionally, the purpose of our review was to verify the calculation of the UC score used to determine whether a facility qualifies for uncompensated care payment and to calculate the amount of the payment. The UC score is the sum of the three-year averages of uncompensated care costs as a percentage of net patient revenue, Medicare SSI days as a percentage of total inpatient days, and MA days as a percentage of total inpatient days.

The results of our review disclosed that 13 of the 15 data elements utilized by the DHS to calculate the year 2016 uncompensated care payment were properly supported and reconciled to applicable supporting documentation. For the remaining two data elements, the following variances were noted:

- For the fiscal years ended June 30, 2013 and 2014, we found that uncompensated care costs were overstated when comparing the facility's audited and internal financial statements to the amounts utilized by the DHS. The facility overstated its bad debt, charity care costs, and cost-to-charge ratio, which are factors of uncompensated care costs, when reporting these data elements to the PHC4. As a result, we decreased the facility's uncompensated care costs by \$140,539 and \$15,086,016, respectively.

The UC score used by the DHS to calculate the original payment was 21.99%. The results of our review determined that the UC score for Lehigh Valley Hospital should decrease to 21.49%. This revised score could affect the facility's eligibility for the 2016 uncompensated care payment.

Our office is currently reviewing all facilities that received uncompensated care payments for year 2016. Once all the reviews are completed, we will prepare a revised entitlement schedule based on the results of all our reviews and we will include that schedule in a final summary report to the DHS. After reviewing our summary report, the DHS will contact you with instructions regarding the settlement of the facility's 2016 uncompensated care entitlement.

We thank the staff of Lehigh Valley Health Network for the cooperation extended to us during the course of our review. If you have any questions, please feel free to contact Tracie Fountain, CPA, Director, Bureau of Children and Youth Services at 717-787-1159.

Sincerely,

A handwritten signature in black ink, appearing to read "Eugene A. DePasquale". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Eugene A. DePasquale
Auditor General

**LEHIGH VALLEY HOSPITAL
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