

FIREMEN'S UNION AND RELIEF ASSOCIATION OF NORRISTOWN

MONTGOMERY COUNTY

COMPLIANCE AUDIT REPORT

FOR THE PERIOD

JANUARY 1, 2008 TO DECEMBER 31, 2011

JUNE 2013

COMMONWEALTH OF PENNSYLVANIA

EUGENE A. DEPASQUALE - AUDITOR GENERAL

DEPARTMENT OF THE AUDITOR GENERAL





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BACKGROUND

Pursuant to Article VIII, Section 10 of the Constitution of the Commonwealth of Pennsylvania, Section 403 of The Fiscal Code, Act of April 9, 1929, (P.L. 343, No. 176), and the Volunteer Firefighters' Relief Association Act, as consolidated by the Act of November 23, 2010, (P.L. 1181, No. 118), at 35 Pa.C.S. § 7411 *et seq.*, the Department of the Auditor General's duty is to audit the accounts and records of every volunteer firefighters' relief association to determine that funds received under the Foreign Fire Insurance Tax Distribution Law, Act of December 18, 1984, (P.L. 1005, No. 205), as amended, 53 P.S. § 895.701 *et seq.* (commonly referred to as Act 205), are properly expended.

The Firemen's Union and Relief Association of Norristown, herein referred to as Norristown Volunteer Firefighters' Relief Association, is a charitable organization that was formed primarily to afford financial protection to volunteer firefighters and to encourage individuals to participate in volunteer fire service.

Act 118 governs the overall operation of the volunteer firefighters' relief association. The relief association's bylaws define the specific operational procedures by which the volunteer firefighters' relief association conducts business. To fulfill its primary purpose, Act 118 authorizes specific types of expenditures and prescribes appropriate volunteer firefighters' relief association investment options. Within the parameters established by Act 118, it is the responsibility of the volunteer firefighters' relief association to choose investments in a proper and prudent manner.

Volunteer firefighters' relief associations receive public tax monies, and the association officers therefore have a responsibility to the public to conduct the association's financial affairs in a businesslike manner and to maintain sufficient financial records to support the propriety of all association transactions. Volunteer firefighters' relief association officers are also responsible for ensuring that the association operates in accordance with applicable state laws, contracts, bylaws and administrative procedures.

Act 205 sets forth the computation of the Foreign Fire Insurance Tax Distribution paid to each applicable municipality throughout the Commonwealth of Pennsylvania. The amount of the distribution is based upon the population of each municipality and the market value of real estate within the municipality. Upon receipt of this distribution, the municipality must allocate the funds to the volunteer firefighters' relief association of the fire service organization or fire service organizations, which is or are recognized as providing the service to the municipality. The Norristown Volunteer Firefighters' Relief Association was allocated state aid from the following municipality:

| Municipality | County | 2008 | 2009 | 2010 | 2011 |
|--------------------|------------|-----------|-----------|-----------|-----------|
| Norristown Borough | Montgomery | \$156,463 | \$136,747 | \$156,403 | \$262,993 |

BACKGROUND (Continued)

The volunteer firefighters' relief association and the affiliated fire service organizations are separate, legal entities. The Norristown Volunteer Firefighters' Relief Association is affiliated with the following fire service organizations:

Fairmount Fire Company
Hancock Fire Company
Humane Fire Company
Montgomery Hose Fire Company
Norristown Hose Company



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EUGENE A. DEPASQUALE AUDITOR GENERAL

Mr. James J. Mullane, President NORRISTOWN VOLUNTEER FIREFIGHTERS' RELIEF ASSOCIATION Montgomery County

We have conducted a compliance audit of the Norristown Volunteer Firefighters' Relief Association pursuant to authority derived from Article VIII, Section 10 of the Constitution of the Commonwealth of Pennsylvania, Section 403 of The Fiscal Code, Act of April 9, 1929, (P.L. 343, No. 176), and mandated by the Volunteer Firefighters' Relief Association Act, as consolidated by the Act of November 23, 2010 (P.L. 1181, No. 118), at 35 Pa.C.S. § 7411 *et seq.*, for the period January 1, 2008 to December 31, 2011.

We conducted this compliance audit in accordance with *Government Auditing Standards* applicable to performance audits, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our audit results and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our audit results and conclusions based on our audit objectives.

The objectives of the audit were:

- 1. To determine if the volunteer firefighters' relief association took appropriate corrective action to address the findings contained in our prior audit report; and
- 2. To determine if the volunteer firefighters' relief association received and expended state aid and accumulated relief funds in compliance with applicable state laws, contracts, bylaws and administrative procedures.

Our audit was limited to the areas related to the objectives identified above.

Volunteer firefighters' relief association officers are responsible for establishing and maintaining effective internal controls to provide reasonable assurance that the Norristown Volunteer

Firefighters' Relief Association's administration of state aid and accumulated relief funds complies with applicable state laws, contracts, bylaws and administrative procedures including the safeguarding of assets. In conducting our audit, we obtained an understanding of the volunteer firefighters' relief association's internal controls as they relate to the association's compliance with those requirements and that we considered to be significant within the context of the audit objectives, and assessed whether those significant controls were properly designed and implemented. Our audit procedures also included tests of documentary evidence supporting the Norristown Volunteer Firefighters' Relief Association's recorded financial transactions, tests of the physical existence of inventories, interviews of selected officials and direct confirmation of the Norristown Volunteer Firefighters' Relief Association's cash, investments, and certain other assets and liabilities as of December 31, 2011, with the custodians of the funds, debtors, creditors, and financial institutions to the extent necessary to satisfy the audit objectives. Additionally, we performed procedures to provide a reasonable assurance of detecting instances of violations of legal and regulatory requirements or violations of provisions of contracts that are significant within the context of the audit objectives.

The results of our audit, for the period January 1, 2008 to December 31, 2011, found the Norristown Volunteer Firefighters' Relief Association took appropriate corrective action to address one of the two findings contained in our prior audit report. However, the Norristown Volunteer Firefighters' Relief Association failed to take appropriate corrective action to address the remaining finding contained in our prior audit report, as listed below and discussed in the Status of Prior Findings section of this report. In addition, the results of our audit found the Norristown Volunteer Firefighters' Relief Association did not, in all significant respects, receive and expend state aid and accumulated relief funds in compliance with applicable state laws, contracts, bylaws and administrative procedures, as noted in the findings listed below and discussed in detail in the Findings and Recommendations section of this report. The results of our tests also indicated the Norristown Volunteer Firefighters' Relief Association expended funds as presented in the Accompanying Expenditure Information and, as of December 31, 2011, had a cash balance of \$1,266,088 and an investment balance with a fair value of \$716,762.

Finding No. 1 – Noncompliance With Prior Audit Recommendation – Insufficient Surety (Fidelity) Bond Coverage

Finding No. 2 – Undocumented Expenditures

Finding No. 3 – Unauthorized Expenditures

Furthermore, a scope limitation on our audit exists, as detailed in the Observation section of this report.

The contents of this report were discussed with the management of the Norristown Volunteer Firefighters' Relief Association and, where appropriate, their responses have been included in the report.

April 5, 2012, except for Finding No. 1, for which the date is April 11, 2012.

EUGENE A. DEPASQUALE Auditor General

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NORRISTOWN VOLUNTEER FIREFIGHTERS' RELIEF ASSOCIATION STATUS OF PRIOR FINDINGS

COMPLIANCE WITH PRIOR AUDIT FINDING AND RECOMMENDATION

The Norristown Volunteer Firefighters' Relief Association has complied with the following prior audit finding and recommendation:

• Inadequate Documentation of Mortgages

By providing evidence of first lien position and documentation of the appraised value of the property. However, an observation was issued for the relief association to update its mortgage policy and procedures.

NONCOMPLIANCE WITH PRIOR AUDIT FINDING AND RECOMMENDATION

The Norristown Volunteer Firefighters' Relief Association has not complied with one of the two prior audit findings. This finding is noted below and discussed in detail in the Findings and Recommendations section of this report:

 Noncompliance With Prior Audit Recommendation – Insufficient Surety (Fidelity) Bond Coverage

We are concerned with the volunteer firefighters' relief association's failure to correct a previously reported audit finding. The association management should strive to implement the recommendations and corrective actions noted in this audit report.

<u>Finding No. 1 – Noncompliance With Prior Audit Recommendation –</u> Insufficient Surety (Fidelity) Bond Coverage

<u>Condition</u>: As cited in our prior three audit reports, the relief association did not maintain a Surety (Fidelity) bond in a sufficient amount to cover the relief association's authorized disbursing officer. While the relief association increased its Surety (Fidelity) bond coverage in response to our prior audit recommendation, the bond coverage amount was not sufficiently increased to ensure that all cash assets were sufficiently covered. The relief association's Surety (Fidelity) bond coverage amount was \$1,000,000; however, as of December 31, 2011, the relief association's cash assets totaled \$1,266,088.

Criteria: Act 118 at 35 Pa.C.S. § 7415(c)(4) states, in part, that:

... the disbursing officer, whether designated treasurer, comptroller, financial secretary or otherwise, shall be bonded by corporate surety for faithful performance of duty. The amount of the bond shall be at least as great as the maximum cash balance in current funds of the association at any time during the fiscal year, and the premium on the bond shall be a proper charge against the funds of the association.

<u>Cause</u>: While notified of this condition during our three prior audits, relief association officials neglected to monitor the relief association's cash balance to ensure that the Surety (Fidelity) bond coverage on the relief association's authorized disbursing officer was in compliance with Act 118 provisions.

<u>Effect</u>: As a result of the disbursing officer of the relief association being insufficiently bonded, the relief association's cash assets were not adequately safeguarded.

Recommendation: We, again, recommend that the relief association officials ensure that its Surety (Fidelity) bond sufficiently covers the relief association's authorized disbursing officer, as required by Act 118. This requirement may be accomplished by increasing the Surety (Fidelity) bond coverage on the relief association's authorized disbursing officer to an amount greater than the expected maximum balance of the relief association's cash assets, or by decreasing the relief association's cash assets to an amount anticipated to remain below the policy coverage amount. Relief association officials should monitor the relief association's cash balance to ensure that unexpected events affecting the relief association's current funds do not again result in insufficient Surety (Fidelity) bond coverage on the relief association's authorized disbursing For further guidance, please refer to the Auditor General's publication, officer. **FOR MANAGEMENT GUIDELINES** VOLUNTEER FIREFIGHTERS' RELIEF ASSOCIATIONS.

Finding No. 1 – (Continued)

<u>Management's Response</u>: Relief association management agreed with the finding in an email dated April 11, 2012.

<u>Finding No. 2 – Undocumented Expenditures</u>

<u>Condition</u>: The relief association was unable to provide adequate supporting documentation for the following expenditures that were paid for by credit card, and follow-up payment to the credit card company was made by one check, as detailed below:

| Date | Check No. | Description | | An | nount |
|----------------------|------------|---------------------------|-------|----|-------|
| 05/24/11 05/24/11 | 373 373 | Equipment Office supplies | | \$ | 612 |
| | | | Total | \$ | 645 |

Criteria: Act 118 at 35 Pa.C.S. § 7418(a) states:

The Office of Auditor General shall have the power and its duty shall be to audit the accounts and records of every volunteer firefighters' relief association receiving money under Chapter 7 of the Act of December 18, 1984 (P.L. 1005, No. 205), [FN1] known as the Municipal Pension Plan Funding Standard and Recovery Act, as far as may be necessary to satisfy the Auditor General that the money received was or is being expended for no purpose other than that authorized by this subchapter. Copies of all audits shall be furnished to the Governor.

Without adequate supporting documentation, such as invoices, this department is unable to determine whether relief association funds were expended for purposes authorized by Act 118. Furthermore, good business practices dictate that supporting documentation be maintained to verify the propriety of all financial transactions.

<u>Cause</u>: Relief association officials failed to establish adequate internal control procedures to ensure supporting documentation is maintained for all expenditures.

<u>Effect</u>: Lack of supporting documentation, such as invoices and detailed minutes of meetings, made it impossible to determine if the expenditures were made in accordance with Act 118 at 35 Pa.C.S. § 7416(f). In addition, the failure to maintain adequate supporting documentation for relief association expenditures can lead to an increased risk of errors occurring and funds being misappropriated.

Finding No. 2 – (Continued)

Recommendation: We recommend the relief association provide this department with adequate supporting documentation, such as invoices, to determine the validity of the expenditures or that the relief association be reimbursed \$645 for the undocumented expenditures. We also recommend that the relief association officials maintain supporting documentation for all future expenditures. For further guidance, please refer to the Auditor General's publication, MANAGEMENT GUIDELINES FOR VOLUNTEER FIREFIGHTERS' RELIEF ASSOCIATIONS.

<u>Management's Response</u>: Relief association management agreed with the finding and indicated they will take action to comply with the recommendation and stated that they are working on obtaining and furnishing the additional documentation.

<u>Finding No. 3 – Unauthorized Expenditures</u>

<u>Condition</u>: The relief association expended funds for the following items that are not authorized by Act 118:

| Date | Check No. | Description | Amount | | |
|----------------------|------------|--------------------------------|--------|--------------|--|
| 04/25/10 05/28/10 | 242 261 | Grant writing Grant writing | \$ | 750 1,750 | |
| | | Total | \$ | 2,500 | |

Criteria: Act 118 at 35 Pa.C.S. § 7416(f)(1) states:

The funds of any volunteer firefighters' relief association may be spent:

(1) To pay for such normal and reasonable running expenses as may be appropriate to the businesslike conduct of the affairs of the association, including legal fees, rental or purchase of offices, payment of reasonable compensation of employees and purchase of office equipment and supplies.

Costs associated with grant writing services do not qualify as authorized volunteer firefighters' relief association expenditures; consequently, these disbursements are not authorized under Act 118.

<u>Cause</u>: Relief association officials were unaware that the expenditures for the grant writing services are not authorized by Act 118.

<u>Effect</u>: As a result of these improper expenditures, relief association funds were not available for investment purposes, or to pay for expenditures authorized by Act 118.

Recommendation: We recommend the relief association be reimbursed \$2,500 for the unauthorized expenditures and that relief association officials become familiar with Act 118 at 35 Pa.C.S. § 7416(f) to aid them in determining the propriety of future expenditures. For further guidance, please refer to the Auditor General's publication, MANAGEMENT GUIDELINES FOR VOLUNTEER FIREFIGHTERS' RELIEF ASSOCIATIONS.

Management's Response: Relief association management did not agree with the finding; an email dated April 11, 2012 stated, "our solicitor will be drafting a response of appeal for the finding."

<u>Auditor's Conclusion</u>: While we respect the relief association's position, our finding will stand as presented.

NORRISTOWN VOLUNTEER FIREFIGHTERS' RELIEF ASSOCIATION OBSERVATION

<u>Observation – Scope Limitation</u>

We could not confirm \$508,012 of the Norristown Volunteer Firefighters' Relief Association's (VFRA) total investment balance reported at \$716,762, as of December 31, 2011. While we received confirmations totaling \$208,750 for certificates of deposit, United State Government Securities, corporate bonds and stock balances, the remaining balance of \$508,012 was not confirmed by an investment holding company. Two requests for an independent confirmation of this account balance were made on February 15, 2012 and April 27, 2012 to the holding company from which the VFRA purchased the stock. While the VFRA provided a December 31, 2011 holding company account statement detailing the stock shares, the institution failed to provide an independent confirmation of the account balance.

Act 118 at 35 Pa.C.S. § 7418(a) states, in part, that the Office of Auditor General shall have the power and its duty shall be to audit the accounts and records of every volunteer firefighters' relief association . . . as far as may be necessary to satisfy the Auditor General that the money received was or is being expended for no purpose other than that authorized by this subchapter. Copies of all audits shall be furnished to the Governor.

Generally Accepted Government Auditing Standards (GAGAS) Section No. 6.56 states, "Auditors must obtain sufficient appropriate evidence to provide a reasonable basis for their findings and conclusions." GAGAS Section No. 6.61(f) states, "Evidence obtained from a knowledgeable, credible, and unbiased third party is generally more reliable than evidence from management of the audited entity or others who have a direct interest in the audited entity."

Statement of Auditing Standards (SAS) No. 106 requires auditors to request independent confirmations of investment balances directly from the financial institution from which the VFRA purchased the investment.

Our inability to confirm the VFRA's total investment balance constitutes a scope limitation on our audit, as this scope limitation prevented us from determining the fair market value of the VFRA's investment balance reported at \$716,762, as of December 31, 2011.

NORRISTOWN VOLUNTEER FIREFIGHTERS' RELIEF ASSOCIATION POTENTIAL WITHHOLD OF STATE AID

A repeat condition, such as that reported in Finding No. 1, may lead to a total withholding of state aid in the future unless that finding is corrected. However, such action will not be considered if sufficient documentation is provided within 60 days to verify compliance with this department's recommendations. Such documentation should be submitted by the volunteer firefighters' relief association to: Department of the Auditor General, Bureau of Firefighters' Relief Association Audits, Room 316-D Finance Building, Harrisburg, PA 17120.

NORRISTOWN VOLUNTEER FIREFIGHTERS' RELIEF ASSOCIATION ACCOMPANYING EXPENDITURE INFORMATION FOR THE PERIOD JANUARY 1, 2008 TO DECEMBER 31, 2011

Act 118 at 35 Pa.C.S. § 7412 states: a volunteer firefighters' relief association is an organization formed primarily for the purpose of affording financial protection to volunteer firefighters against the consequences of misfortune suffered as a result of their participation in the fire service. The organization may contain within its membership the members of one or more fire companies and may serve secondary purposes, as set forth in this subchapter, but only if adequate provisions have been first made to serve the primary purpose.

Act 118 at 35 Pa.C.S. § 7416 authorizes the investment of relief association funds and outlines the types of benefits and services that can be provided with volunteer firefighters' relief association funds.

Furthermore, all expenditures must be properly authorized as prescribed in the volunteer firefighters' relief association bylaws and approved at an association meeting.

USES OF FUNDS:

| Benefit Services: | | |
|---------------------------------|----|---------|
| Insurance premiums | \$ | 80,832 |
| Death benefits | | 91,000 |
| Relief benefits | | 19,164 |
| Tokens of sympathy and goodwill | | 2,698 |
| Total Benefit Services | \$ | 193,694 |
| Fire Services: | | |
| Equipment purchased | \$ | 150,482 |
| Equipment maintenance | Ψ | 23,114 |
| Training expenses | | 23,114 |
| Fire prevention materials | | 5,909 |
| Total Fire Services | \$ | 202,619 |
| | | |
| Administrative Services: | | |
| Officer compensation | \$ | 24,200 |
| Other administrative expenses | | 40,538 |
| Total Administrative Services | \$ | 64,738 |
| Total Investments Purchased: | \$ | 185,000 |
| | | · |
| Other Expenditures: | | |
| Mortgage escrow expenses | \$ | 12,664 |
| Undocumented expenditures | | 645 |
| Total Other Expenditures | \$ | 13,309 |
| | | |



NORRISTOWN VOLUNTEER FIREFIGHTERS' RELIEF ASSOCIATION REPORT DISTRIBUTION LIST

This report was initially distributed to the following:

The Honorable Tom Corbett Governor Commonwealth of Pennsylvania

Norristown Volunteer Firefighters' Relief Association Governing Body:

Mr. James J. Mullane, President

Mr. Wayne W. Kinsey, Sr., Vice President

Mr. David C. Keeley, Secretary

Mr. Brian VanBuskirk, Treasurer

A report was also distributed to the following municipality, which allocated foreign fire insurance tax monies to this relief association.

Ms. Sandra Grubb, Secretary Norristown Borough

This report is a matter of public record and is available online at www.auditorgen.state.pa.us. Media questions about the report can be directed to the Pennsylvania Department of the Auditor General, Office of Communications, 231 Finance Building, Harrisburg, PA 17120; via email to: news@auditorgen.state.pa.us.