# CENTRAL COLUMBIA SCHOOL DISTRICT COLUMBIA COUNTY, PENNSYLVANIA PERFORMANCE AUDIT REPORT

JANUARY 2010

The Honorable Edward G. Rendell Governor Commonwealth of Pennsylvania Harrisburg, Pennsylvania 17120

Mr. Charles Chyko, Board President Central Columbia School District 4777 Old Berwick Road Bloomsburg, Pennsylvania 17815

Dear Governor Rendell and Mr. Chyko:

We conducted a performance audit of the Central Columbia School District (CCSD) to determine its compliance with applicable state laws, regulations, contracts, grant requirements, and administrative procedures. Our audit covered the period June 28, 2007 through August 13, 2009, except as otherwise indicated in the report. Additionally, compliance specific to state subsidy and reimbursements was determined for the school years ended June 30, 2008 and June 30, 2007. Our audit was conducted pursuant to 72 P.S. § 403 and in accordance with *Government Auditing Standards* issued by the Comptroller General of the United States.

Our audit found that the CCSD complied, in all significant respects, with applicable state laws, regulations, contracts, grant requirements, and administrative procedures. However, we identified one matter unrelated to compliance that is reported as an observation. A summary of these results is presented in the Executive Summary section of the audit report.

Our audit observation and recommendations have been discussed with CCSD's management and their responses are included in the audit report. We believe the implementation of our recommendations will improve CCSD's operations and facilitate compliance with legal and administrative requirements. We appreciate the CCSD's cooperation during the conduct of the audit and their willingness to implement our recommendations.

Sincerely,

/s/ JACK WAGNER Auditor General

January 21, 2010

cc: CENTRAL COLUMBIA SCHOOL DISTRICT Board Members

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# **Executive Summary**

## Audit Work

The Pennsylvania Department of the Auditor General conducted a performance audit of the Central Columbia School District (CCSD). Our audit sought to answer certain questions regarding the District's compliance with applicable state laws, regulations, contracts, grant requirements, and administrative procedures.

Our audit scope covered the period June 28, 2007 through August 13, 2009, except as otherwise indicated in the audit scope, objectives, and methodology section of the report. Compliance specific to state subsidy and reimbursements was determined for school years 2007-08 and 2006-07.

## **District Background**

The CCSD encompasses approximately 77 square miles. According to 2000 federal census data, it serves a resident population of 14,107. According to District officials, in school year 2007-08 the CCSD provided basic educational services to 2,128 pupils through the employment of 154 teachers, 112 full-time and part-time support personnel, and 13 administrators. Lastly, the CCSD received more than \$9.6 million in state funding in school year 2007-08.

# **Audit Conclusion and Results**

Our audit found that the CCSD complied, in all significant respects, with applicable state laws, regulations, contracts, grant requirements, and administrative procedures; however, as noted below, we identified one matter unrelated to compliance that is reported as an observation.

Observation: Unmonitored IU System
Access and Logical Access Control
Weaknesses. We noted that CCSD
personnel should improve controls over
remote access to its computers. In
particular, controls should be strengthened
over outside vendor access to the student
accounting applications (see page 6).

Status of Prior Audit Findings and Observations. Our prior audit for the school years 2005-06 and 2004-05 resulted in no findings or observations.



# Audit Scope, Objectives, and Methodology

# Scope

What is a school performance audit?

School performance audits allow the Department of the Auditor General to determine whether state funds, including school subsidies, are being used according to the purposes and guidelines that govern the use of those funds. Additionally, our audits examine the appropriateness of certain administrative and operational practices at each Local Education Agency (LEA). The results of these audits are shared with LEA management, the Governor, the PA Department of Education, and other concerned entities.

# **Objectives**

Our audit, conducted under authority of 72 P.S. § 403, is not a substitute for the local annual audit required by the Public School Code of 1949, as amended. We conducted our audit in accordance with *Government Auditing Standards* issued by the Comptroller General of the United States.

Our audit covered the period June 28, 2007 through August 13, 2009 except for the verification of professional employee certification which was performed for the period March 1, 2007 through August 10, 2009.

Regarding state subsidy and reimbursements, our audit covered school years 2007-08 and 2006-07.

While all districts have the same school years, some have different fiscal years. Therefore, for the purposes of our audit work and to be consistent with Department of Education reporting guidelines, we use the term school year rather than fiscal year throughout this report. A school year covers the period July 1 to June 30.

Performance audits draw conclusions based on an evaluation of sufficient, appropriate evidence. Evidence is measured against criteria, such as, laws, regulations, and defined business practices. Our audit focused on assessing the CCSD's compliance with applicable state laws, regulations, contracts, grant requirements, and administrative procedures. However, as we conducted our audit procedures, we sought to determine answers to the following questions, which serve as our audit objectives:

✓ Were professional employees certified for the positions they held?

What is the difference between a finding and an observation?

Our performance audits may contain findings and/or observations related to our audit objectives. Findings describe noncompliance with a law, regulation, contract, grant requirement, or administrative procedure. Observations are reported when we believe corrective action should be taken to remedy a potential problem not rising to the level of noncompliance with specific criteria.

Methodology

What are internal controls?

Internal controls are processes designed by management to provide reasonable assurance of achieving objectives in areas such as:

- Effectiveness and efficiency of operations;
- Relevance and reliability of operational and financial information;
- Compliance with applicable laws, regulations, contracts, grant requirements and administrative procedures.

- ✓ Did the District follow applicable laws and procedures in areas dealing with pupil membership and ensure that adequate provisions were taken to protect the data?
- ✓ Is the District's pupil transportation department, including any contracted vendors, in compliance with applicable state laws and procedures?
- ✓ Are there any declining fund balances which may impose risk to the fiscal viability of the District?
- ✓ Did the District pursue a contract buyout with an administrator and if so, what was the total cost of the buy-out, reasons for the termination/settlement, and do the current employment contract(s) contain adequate termination provisions?
- ✓ Were there any other areas of concern reported by local auditors, citizens, or other interested parties which warrant further attention during our audit?
- ✓ Is the District taking appropriate steps to ensure school safety?

Government Auditing Standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our observation and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our observation and conclusions based on our audit objectives.

CCSD management is responsible for establishing and maintaining effective internal controls to provide reasonable assurance that the District is in compliance with applicable laws, regulations, contracts, grant requirements, and administrative procedures. Within the context of our audit objectives, we obtained an understanding of internal controls and assessed whether those controls were properly designed and implemented.

Any significant deficiencies found during the audit are included in this report.

In order to properly plan our audit and to guide us in possible audit areas, we performed analytical procedures in the areas of state subsidies/reimbursement and pupil membership, pupil transportation, and comparative financial information.

Our audit examined the following:

- Records pertaining to bus driver qualifications and professional employee certification.
- Board meeting minutes
- Deposited state funds

Additionally, we interviewed selected administrators and support personnel associated with CCSD operations.

# **Findings and Observations**

## **Observation**

What is logical access control?

"Logical access" is the ability to access computers and data via remote outside connections.

"Logical access control" refers to internal control procedures used for identification, authorization, and authentication to access the computer systems.

# **Unmonitored IU System Access and Logical Access Control Weaknesses**

The Central Columbia School District (CCSD) uses software purchased from the Central Susquehanna Intermediate Unit #16 (CSIU) for its critical student accounting applications (membership and attendance). Additionally, the District's entire computer system, including all its data and the CSIU's software are maintained on the school district's servers, which are physically located at the District. CSIU has remote access into the District's network servers and also provides the District with system maintenance and support.

Based on our current year procedures, we determined that a risk exists that unauthorized changes to the District's data could occur and not be detected because the District was unable to provide supporting evidence that they are adequately monitoring all CSIU activity in their system. However, since the District has adequate manual compensating controls in place to verify the integrity of the membership and attendance information in its database, that risk is mitigated.

Reliance on manual compensating controls becomes increasingly problematic if the District would ever experience personnel and/or procedure changes that could reduce the effectiveness of the manual controls. Unmonitored CSIU system access and logical access control weaknesses could lead to unauthorized changes to the District's membership information and result in the District not receiving the funds to which it was entitled from the state.

During our review, we found the District had the following weaknesses over vendor access to the District's system:

1. District employees are not required to sign the District's Acceptable Use Policy.

- 2. The District has certain weaknesses in logical access controls. We noted that the District's system parameter settings do not require all users, including the vendor, to change their passwords every 30 days.
- 3. CSIU uses a group userID rather than requiring that each employee has a unique userID and password.

#### Recommendations

#### The *Central Columbia School District* should:

- 1. Require District employees to sign the District's Acceptable Use Policy.
- 2. Implement a security policy and system parameter settings to require all users, including the vendor, to change their passwords on a regular basis (i.e., every 30 days).
- 3. Require the CSIU to assign unique userIDs and passwords to CSIU employees authorized to access the District system. Further, the District should obtain a list of CSIU employees with access to its data and ensure that changes to the data are made only by authorized vendor representatives.

## **Management Response**

## Management stated the following:

 The information contained in the Central Columbia School Board policy 5413, Policy for acceptable use of technology resources is made available to our staff on our web site and in the District's Policy Book. Board Policy 1000 – RESPONSIBILITY FOR COMPLIANCE WITH BOARD POLICY addresses this issue. In addition, this information is reviewed each year with the District's employees. The School Board currently is not requiring that employees sign the acceptable use policy.

- 2. Central Columbia School District does require it's users to change their passwords, but not every 30 days. We use dual password access security protocols to safe guard our student information system. To access our student information system, users have to use one password to connect to the server and a different password to access the student information. This dual password requirement provides excellent protection from unauthorized access.
- 3. This recommendation will be proposed to the Superintendent with the recommendation to adopt.

**Auditor Conclusion** 

The conditions and recommendations stated above represent the information communicated to the auditors during our fieldwork. Any subsequent improvements or changes in management representations will be evaluated in the subsequent audit.

# **Status of Prior Audit Findings and Observations**

Our prior audit of the Central Columbia School District for the school years 2005-06 and 2004-05 resulted in no findings or observations.		



# **Distribution List**

This report was initially distributed to the superintendent of the school district, the board members, our website address at www.auditorgen.state.pa.us, and the following:

The Honorable Edward G. Rendell Governor Commonwealth of Pennsylvania Harrisburg, PA 17120

The Honorable Gerald Zahorchak, D.Ed. Secretary of Education 1010 Harristown Building #2 333 Market Street Harrisburg, PA 17126

The Honorable Robert M. McCord State Treasurer Room 129 - Finance Building Harrisburg, PA 17120

Senator Jeffrey Piccola Chair Senate Education Committee 173 Main Capitol Building Harrisburg, PA 17120

Senator Andrew Dinniman Democratic Chair Senate Education Committee 183 Main Capitol Building Harrisburg, PA 17120

Representative James Roebuck Chair House Education Committee 208 Irvis Office Building Harrisburg, PA 17120 Representative Paul Clymer Republican Chair House Education Committee 216 Ryan Office Building Harrisburg, PA 17120

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