MUNCY SCHOOL DISTRICT

LYCOMING COUNTY, PENNSYLVANIA

PERFORMANCE AUDIT REPORT

MAY 2011

The Honorable Tom Corbett Governor Commonwealth of Pennsylvania Harrisburg, Pennsylvania 17120 Mr. Thomas Gardner, Board President Muncy School District 46 South Main Street Muncy, Pennsylvania 17756

Dear Governor Corbett and Mr. Gardner:

We conducted a performance audit of the Muncy School District (MSD) to determine its compliance with applicable state laws, regulations, contracts, grant requirements, and administrative procedures. Our audit covered the period January 8, 2009 through January 7, 2011, except as otherwise indicated in the report. Additionally, compliance specific to state subsidy and reimbursements was determined for the school years ended June 30, 2008 and June 30, 2007. Our audit was conducted pursuant to 72 P.S. § 403 and in accordance with *Government Auditing Standards* issued by the Comptroller General of the United States.

Our audit found that the MSD complied, in all significant respects, with applicable state laws, regulations, contracts, grant requirements, and administrative procedures.

Sincerely,

May 26, 2011

/s/ JACK WAGNER Auditor General

cc: MUNCY SCHOOL DISTRICT Board Members



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Executive Summary

<u>Audit Work</u>

The Pennsylvania Department of the Auditor General conducted a performance audit of the Muncy School District (MSD). Our audit sought to answer certain questions regarding the District's compliance with applicable state laws, regulations, contracts, grant requirements, and administrative procedures; and to determine the status of corrective action taken by the MSD in response to our prior audit recommendations.

Our audit scope covered the period January 8, 2009 through January 7, 2011, except as otherwise indicated in the audit scope, objectives, and methodology section of the report. Compliance specific to state subsidy and reimbursements was determined for school years 2007-08 and 2006-07.

District Background

The MSD encompasses approximately 36 square miles. According to 2000 federal census data, it serves a resident population of 7,209. According to District officials, in school year 2007-08 the MSD provided basic educational services to 1,018 pupils through the employment of 86 teachers, 60 full-time and part-time support personnel, and 11 administrators. Lastly, the MSD received more than \$5.2 million in state funding in school year 2007-08.

Audit Conclusion and Results

Our audit found that the MSD complied, in all significant respects, with applicable state laws, regulations, contracts, grant requirements, and administrative procedures. We report no findings or observations in this report.

Status of Prior Audit Findings and

Observations. With regard to the status of our prior audit recommendations to the MSD from an audit we conducted of the 2005-06 and 2004-05 school years, we found the MSD had taken appropriate corrective action in implementing our recommendations pertaining to internal control weaknesses in administrative policies regarding bus drivers' qualifications (see page 7) and unmonitored system access and logical access controls weaknesses (see page 8).



Audit Scope, Objectives, and Methodology

Scope

What is a school performance audit?

School performance audits allow the Department of the Auditor General to determine whether state funds, including school subsidies, are being used according to the purposes and guidelines that govern the use of those funds. Additionally, our audits examine the appropriateness of certain administrative and operational practices at each Local Education Agency (LEA). The results of these audits are shared with LEA management, the Governor, the PA Department of Education, and other concerned entities.

Objectives

What is the difference between a finding and an observation?

Our performance audits may contain findings and/or observations related to our audit objectives. Findings describe noncompliance with a law, regulation, contract, grant requirement, or administrative procedure. Observations are reported when we believe corrective action should be taken to remedy a potential problem not rising to the level of noncompliance with specific criteria. Our audit, conducted under authority of 72 P.S. § 403, is not a substitute for the local annual audit required by the Public School Code of 1949, as amended. We conducted our audit in accordance with *Government Auditing Standards* issued by the Comptroller General of the United States.

Our audit covered the period January 8, 2009 through January 7, 2011.

Regarding state subsidy and reimbursements, our audit covered school years 2007-08 and 2006-07.

While all districts have the same school years, some have different fiscal years. Therefore, for the purposes of our audit work and to be consistent with Department of Education reporting guidelines, we use the term school year rather than fiscal year throughout this report. A school year covers the period July 1 to June 30.

Performance audits draw conclusions based on an evaluation of sufficient, appropriate evidence. Evidence is measured against criteria, such as, laws, regulations, and defined business practices. Our audit focused on assessing the MSD's compliance with applicable state laws, regulations, contracts, grant requirements, and administrative procedures. However, as we conducted our audit procedures, we sought to determine answers to the following questions, which serve as our audit objectives:

- ✓ Is the District's pupil transportation department, including any contracted vendors, in compliance with applicable state laws and procedures?
- ✓ Are there any declining fund balances which may impose risk to the fiscal viability of the District?
- ✓ Did the District pursue a contract buyout with an administrator and if so, what was the total cost of the buy-out, reasons for the termination/settlement, and do the current employment contract(s) contain adequate termination provisions?

Methodology

What are internal controls?

Internal controls are processes designed by management to provide reasonable assurance of achieving objectives in areas such as:

- Effectiveness and efficiency of operations;
- Relevance and reliability of operational and financial information;
- Compliance with applicable laws, regulations, contracts, grant requirements and administrative procedures.

- ✓ Were there any other areas of concern reported by local auditors, citizens, or other interested parties which warrant further attention during our audit?
- ✓ Is the District taking appropriate steps to ensure school safety?
- ✓ Did the District use an outside vendor to maintain its membership data and if so, are there internal controls in place related to vendor access?
- ✓ Did the District take appropriate corrective action to address recommendations made in our prior audits?

Government Auditing Standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our conclusions based on our audit objectives.

MSD management is responsible for establishing and maintaining effective internal controls to provide reasonable assurance that the District is in compliance with applicable laws, regulations, contracts, grant requirements, and administrative procedures. Within the context of our audit objectives, we obtained an understanding of internal controls and assessed whether those controls were properly designed and implemented.

Any significant deficiencies found during the audit are included in this report.

In order to properly plan our audit and to guide us in possible audit areas, we performed analytical procedures in the areas of state subsidies/reimbursement, pupil membership, pupil transportation, and comparative financial information.

Our audit examined the following:

- Records pertaining to pupil transportation, bus driver qualifications, and financial stability.
- Items such as Board meeting minutes.

Additionally, we interviewed selected administrators and support personnel associated with MSD operations.

Lastly, to determine the status of our audit recommendations made in a prior audit report released on August 13, 2009, we then performed additional audit procedures targeting the previously reported matters.

Findings and Observations

For the audited period, our audit of the Muncy School District resulted in no findings or observations.

Status of Prior Audit Findings and Observations

Our prior audit of the Muncy School District (MSD) for the school years 2005-06 and 2004-05 resulted in two reported observations. The first observation pertained to internal control weaknesses in administrative policies regarding bus drivers' qualifications, and the second observation pertained to unmonitored vendor system access and logical access control weaknesses. As part of our current audit, we determined the status of corrective action taken by the District to implement our prior recommendations. We questioned District personnel regarding the prior observations. As shown below, we found that the MSD did implement recommendations related to internal control weaknesses in administrative policies regarding bus drivers' qualifications and unmonitored vendor system access and logical access control weaknesses.

Observation No. 1:	Internal Control Weaknesses in Administrative Policies Regarding Bus Drivers' Qualifications		
Observation Summary:	Neither the District (nor the contractor) had written policies or procedures in place to ensure that they are notified if current employees have been charged with or convicted of serious criminal offenses which should be considered for the purpose of determining an individual's continued suitability to be in direct contact with children. This lack of written policies and procedures is an internal control weakness that could result in the continued employment of individuals who may pose a risk if allowed to continue to have direct contact with children.		
Recommendations:	Our audit observation recommended that the MSD:		
	1. Develop a process to determine, on a case-by-case basis, whether prospective and current employees of the District have been charged with or convicted of crimes that, even though not barred by state law, affect their suitability to have direct contact with children.		
	2. Implement written policies and procedures to ensure that the District is notified when drivers are charged with or convicted of crimes that call into question their suitability to continue to have direct contact with children.		

School Years 2005-06 and 2004-05 Auditor General Performance Audit Report

Current Status:	We followed up on MSD's bus driver's written policies and procedures and determined that the MSD <u>did</u> take proper corrective action to address our prior audit recommendations. Unmonitored Vendor System Access and Logical Access Control Weakness			
Observation No. 2:				
Observation Summary:	The MSD uses software purchased from an outside vendor for its critical student accounting applications (membership and attendance). The software vendor has remote access into the network servers. Additionally, the software is located on a server that is located at and owned by the BLaST Intermediate Unit #17 (IU).			
Recommendations:	Our audit observation recommended that the MSD:			
	1. Develop an agreement with the vendor and/or IU to provide student accounting applications and related information technology services. The agreement should cover legal, financial, organizational, documentary, performance, security, intellectual property, and termination responsibilities and liabilities (including penalty clauses). All contracts and contract changes should be reviewed by legal advisors.			
	2. Keep a copy of the fully executed, signed by both parties, maintenance agreement on file.			
	3. Ensure that the District's Acceptable Use Policy includes provisions for authentication (password security and syntax requirements).			
	4. Establish separate information technology policies and procedures for controlling the activities of vendors/consultants/IU and have the vendor/IU sign this policy, or the district should require the vendor and/or IU to sign the District's Acceptable Use Policy.			
	5. Develop policies and procedures to require written authorization when adding, deleting, or changing a userID.			
	6. Maintain documentation to evidence that terminated employees are properly removed from the system in a timely manner.			
	7. Implement a security policy and system parameter settings to require all users, including the vendor, to change their			

		passwords on a regular basis (i.e., every 30 days). Passwords should be a minimum length of eight characters and include alpha, numeric and special characters. Also, the District should maintain a password history that will prevent the use of a repetitive password (i.e., last ten passwords); lock out users after three unsuccessful attempts and log users off the system after a period of inactivity (i.e., 60 minutes maximum).
	8.	Generate monitoring reports (including firewall logs) of vendor, IU and employee access and activity on their system. Monitoring reports should include the date, time, and reason for access, change(s) made and who made the change(s). The District should review these reports to determine that the access was appropriate and that data was not improperly altered. The District should also ensure it is maintaining evidence to support this monitoring and review.
	9.	Make upgrades/updates to the District's system only after receipt of written authorization from appropriate District officials.
Current Status:	log <u>did</u>	e followed up on MSD's unmonitored vendor system access and ical access control weaknesses and determined that the District take proper corrective action to address our prior audit ommendations.



Distribution List

This report was initially distributed to the superintendent of the school district, the board members, our website address at www.auditorgen.state.pa.us, and the following:

The Honorable Tom Corbett Governor Commonwealth of Pennsylvania Harrisburg, PA 17120

The Honorable Ronald J. Tomalis Secretary of Education 1010 Harristown Building #2 333 Market Street Harrisburg, PA 17126

The Honorable Robert M. McCord State Treasurer Room 129 - Finance Building Harrisburg, PA 17120

Ms. Barbara Nelson Director, Bureau of Budget and Fiscal Management Department of Education 4th Floor, 333 Market Street Harrisburg, PA 17126

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Dr. David Davare Director of Research Services Pennsylvania School Boards Association P.O. Box 2042 Mechanicsburg, PA 17055 This report is a matter of public record. Copies of this report may be obtained from the Pennsylvania Department of the Auditor General, Office of Communications, 318 Finance Building, Harrisburg, PA 17120. If you have any questions regarding this report or any other matter, you may contact the Department of the Auditor General by accessing our website at www.auditorgen.state.pa.us.

