TOBACCO SETTLEMENT PROGRAM

Allegheny General Hospital Tobacco Settlement Payment Data Year 2023

November 2022



Commonwealth of Pennsylvania Department of the Auditor General

Timothy L. DeFoor • Auditor General



Commonwealth of Pennsylvania Department of the Auditor General Harrisburg, PA 17120-0018 Facebook: Pennsylvania Auditor General Twitter: @PAAuditorGen www.PaAuditor.gov

TIMOTHY L. DEFOOR AUDITOR GENERAL

November 2, 2022

Mr. Andrew Tisch Director of Reimbursement Allegheny Health Network 120 Fifth Avenue, FAPHM-143C Pittsburgh, PA 15222

Re: Allegheny General Hospital

Dear Mr. Tisch:

The Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., mandated the Department of Human Services (DHS) to make payments to hospitals for a portion of uncompensated care services provided by these facilities. Hospitals that qualify can receive payments using either an uncompensated care approach or an extraordinary expense approach. The uncompensated care score of each hospital is determined by using three-year averages from five main data elements (for a total of fifteen data elements). These data elements are uncompensated care costs, net patient revenues, Medicare supplemental security income (Medicare SSI) days, Medical Assistance (MA) days and total inpatient days. A hospital qualifies for an extraordinary expense payment based on their number of qualified claims. Qualified claims are those claims in which the cost of the claim exceeds twice the average cost of all claims for that particular facility and for which the hospital provided inpatient services to an uninsured patient.

Upon request from DHS, we developed procedures to be performed for each facility that may be eligible to receive a payment for the provision of uncompensated care services to determine the eligibility of reported claims and the accuracy of days data reported by the facility. DHS agreed that the procedures were appropriate to meet its needs and approved the procedures. We obtained records from Allegheny General Hospital (facility) and performed the established procedures to substantiate the claims data and days data it submitted to the Pennsylvania Health Care Cost Containment Council (PHC4) and DHS, respectively.¹

¹ This engagement was not required to be and was not conducted in accordance with professional auditing or attestation standards.

The purpose of this engagement was to determine whether this facility reported any potentially eligible extraordinary expense claims for the fiscal year ended June 30, 2021 and, if so, verify whether corresponding patients were uninsured and the facility received no compensation from third party payers such as Medicare, Medicaid, or Blue Cross. Payments made by the patients themselves toward their financial obligations may have reduced the allowable costs of the respective claim when determining eligibility. We also determined whether this facility could substantiate total inpatient days and total MA days as reported on its submitted MA-336 cost reports, if filed with DHS, for the fiscal year ended June 30, 2020. We obtained computer processed data from the facility (i.e. account notes and billing information for claims and census reports for days) to determine the eligibility of reported claims and the accuracy of days data reported by the facility. Because of the extensive amount of time that would be required to visit the facility and perform procedures to evaluate the reliability of this data in the facility's information system, DHS management stated that the performance of such procedures is not necessary to meet DHS' needs. As such, we have classified this computer processed data as data of undetermined reliability.

The results of our procedures are as follows:

For Reported Claims:

Based on the PHC4 claims database for the fiscal year ended June 30, 2021, the facility reported ten potentially eligible extraordinary expense claims. The results of our procedures disclosed that seven of the ten reported potentially eligible extraordinary expense claims met the criteria to qualify as extraordinary expense claims. The chart below details our results and explains any adjustments that your facility should make to the PHC4 Database. Since we determined that seven of the ten reported claims submitted by the facility qualify as extraordinary expense claims, this facility could be eligible for payment under the extraordinary expense method for the 2023 Tobacco Settlement Payment Year.

		Substantiated	Patient		
	Originally	Total Charges	Payments	Qualify (Yes/No)	
Claim	Reported Total	Based on	Applied to	– Reason for Not	Adjustment(s)
No.	Charges	Account Notes	Account	Qualifying	Needed
1	\$1,038,586.44	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
2	\$733,399.54	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
3	\$727,164.97	\$0.00	\$0.00	No – Still an	Claim should be
				Active Claim	removed from
					self-pay listing
4	\$359,495.66	\$359,495.66	\$0.00	Yes	Not Applicable
5	\$278,533.10	\$278,533.10	\$0.00	Yes	Not Applicable
6	\$263,550.47	\$263,327.47	\$0.00	Yes	An adjustment is
					needed to total
					charges

		Substantiated	Patient		
	Originally	Total Charges	Payments	Qualify (Yes/No)	
Claim	Reported Total	Based on	Applied to	– Reason for Not	Adjustment(s)
No.	Charges	Account Notes	Account	Qualifying	Needed
7	\$240,627.33	\$240,627.33	\$0.00	Yes	Not Applicable
8	\$235,900.41	\$235,871.41	\$0.00	Yes	Not Applicable ²
9	\$227,436.26	\$227,436.26	\$0.00	Yes	Not Applicable
10	\$220,862.78	\$220,862.78	\$0.00	Yes	Not Applicable

For Total Inpatient Days and Total MA Days:

For the total inpatient days and total MA days for fiscal year ended June 30, 2020, our results are as follows:

For FYE 6/30/20	Originally	Originally Substantiated	
	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
Total Inpatient Days	117,821	117,821	Not Applicable

For FYE 6/30/20	Originally	Substantiated	Explanation of
	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
FFS Days	3,421	3,421	Not Applicable

For FYE 6/30/20	Originally	Substantiated	Explanation of
HMO Days	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
Aetna Better Health	1,105	1,105	Not Applicable
Community Care	10	10	Not Applicable
BHO			
Gateway Health Plan	4,966	4,966	Not Applicable
Misc Managed Care	48	48	Not Applicable
Optum	140	140	Not Applicable
UPMC for You	787	787	Not Applicable
Caresource	155	155	Not Applicable
Medicaid			
PA Health &	609	609	Not Applicable
Wellness			
Geisinger Medicaid	3	3	Not Applicable
Independent Health	21	21	Not Applicable
Medicaid			

 $^{^{2}}$ The difference between the originally reported total charges and the substantiated total charges based on account notes is immaterial, therefore, no adjustment is needed.

For FYE 6/30/20	Originally	Substantiated	Explanation of
HMO Days	Submitted Number	Number Based on	Difference
(Continued)	of Days	Source Documents	
United Health Care	1,633	1,626	No overall variance ³
UHC Comm Plan for	0	7	
Kids			
Amerihealth Caritas	696	693	
Amerihealth Caritas	0	3	
Northeast			

For FYE 6/30/20	Originally	Substantiated	Explanation of
OOS Days	OOS Days Submitted Number Number		Difference
	of Days	Source Documents	
Ohio	94	724	Reporting Error
West Virginia	381	483	Reporting Error
New York	0	72	Reporting Error
Other	40	294	Reporting Error

PHC4 will contact you with instructions regarding entering adjustments to your facility's originally submitted claims during the self-verification process. The facility's failure to remove any claims identified as not qualifying as extraordinary expense claims from the PHC4 self-pay claims listing during the self-verification process will result in the facility's records in the PHC4 database being inaccurate and DHS concluding that the facility is ineligible for payment under the extraordinary expense method. In addition to completing adjustments in the PHC4 database, any revisions to originally submitted days data on your facility's MA-336 Cost Report should be submitted through the iPACRs system based on the results of our procedures.

We are in the process of conducting engagements for all facilities that are potentially eligible for a 2023 Tobacco Settlement subsidy entitlement payment. After all the engagements are completed, we will prepare for DHS' use a report detailing the results of all of our engagements.

DHS will use each hospital's revised MA-336 Cost Report and PHC4 database to pull reported claims and number of days to calculate this facility's eligibility to receive, and if deemed eligible, its subsidy entitlement under both the extraordinary expense and uncompensated care methods. If eligible under both methods, DHS will allow the facility to choose the method to be used to calculate the facility's 2023 Tobacco Settlement subsidy entitlement payment. DHS establishes the date that these payments will be distributed to all eligible hospitals.

As a reminder, this facility was to submit, by October 31, 2022, any claims coded as having Medicare, Medicaid, or any other insurance when submitted to the PHC4 for the fiscal year ended June 30, 2021, which the facility believed qualified as self-pay claims, and which had total charges above the facility's threshold of \$207,888.13; we refer to these types of claims as "additional claims." As of October 31, 2022, Allegheny General Hospital submitted six additional claims. For those facilities that submitted additional claims, we will include the results

³ There is no overall variance when comparing the submitted HMO days to the provider's supporting documentation, however, the supporting documentation included the breakdown between vendors as noted.

of our procedures for these facilities' submitted additional claims data in individualized reports sent to each such respective hospital.

We thank the staff of Allegheny Health Network for the cooperation extended to us during the course of our engagement. If you have any questions, please feel free to contact the Bureau of County Audits – Hospital and Tobacco Division at 717-787-1159.

Sincerely,

Timothy L. Detoor

Timothy L. DeFoor Auditor General

ALLEGHENY GENERAL HOSPITAL REPORT DISTRIBUTION 2023 TOBACCO SETTLEMENT PAYMENT DATA

This report was initially distributed to:

Ms. Sally Kozak

Deputy Secretary Office of Medical Assistance Programs Department of Human Services

Mr. R. Dennis Welker

Special Audit Services Bureau of Audits Office of the Budget

Mr. David Bryan

Manager Audit Resolution Department of Human Services

Mr. Andrew Tisch

Director of Reimbursement Allegheny Health Network

Mr. Alexander Matolyak Director Division of Audit and Review Department of Human Services

Ms. Tina Long Director Bureau of Financial Operations Department of Human Services

Ms. Erica Eisenacher HSPS Bureau of Fiscal Management Department of Human Services

Mr. William Macklin Senior Reimbursement Analyst Allegheny Health Network

This report is a matter of public record and is available online at <u>www.PaAuditor.gov</u>. Media questions about the report can be directed to the Pennsylvania Department of the Auditor General, Office of Communications, 229 Finance Building, Harrisburg, PA 17120; via email to: <u>news@PaAuditor.gov</u>.