TOBACCO SETTLEMENT PROGRAM

Geisinger Medical Center Tobacco Settlement Payment Data Year 2023

August 2022





Commonwealth of Pennsylvania Department of the Auditor General Harrisburg, PA 17120-0018 Facebook: Pennsylvania Auditor General Twitter: @PAAuditorGen www.PaAuditor.gov

TIMOTHY L. DEFOOR AUDITOR GENERAL

July 13, 2022

Mr. Kevin Lanciotti Chief Financial Officer Geisinger Medical Center 100 North Academy Avenue Danville, PA 17822

Re: Geisinger Medical Center

Dear Mr. Lanciotti:

The Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., mandated the Department of Human Services (DHS) to make payments to hospitals for a portion of uncompensated care services provided by these facilities. Hospitals that qualify can receive payments using either an uncompensated care approach or an extraordinary expense approach. The uncompensated care score of each hospital is determined by using three-year averages from five main data elements (for a total of fifteen data elements). These data elements are uncompensated care costs, net patient revenues, Medicare supplemental security income (Medicare SSI) days, Medical Assistance (MA) days and total inpatient days. A hospital qualifies for an extraordinary expense payment based on their number of qualified claims. Qualified claims are those claims in which the cost of the claim exceeds twice the average cost of all claims for that particular facility and for which the hospital provided inpatient services to an uninsured patient.

Upon request from DHS, we developed procedures to be performed for each facility that may be eligible to receive a payment for the provision of uncompensated care services to determine the eligibility of reported claims and the accuracy of days data reported by the facility. DHS agreed that the procedures were appropriate to meet its needs and approved the procedures. We obtained records from Geisinger Medical Center (facility) and performed the established procedures to substantiate the claims data and days data it submitted to the Pennsylvania Health Care Cost Containment Council (PHC4) and DHS, respectively. ¹

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¹ This engagement was not required to be and was not conducted in accordance with professional auditing or attestation standards.

The purpose of this engagement was to determine whether this facility reported any potentially eligible extraordinary expense claims for the fiscal year ended June 30, 2021 and, if so, verify whether corresponding patients were uninsured and the facility received no compensation from third party payers such as Medicare, Medicaid, or Blue Cross. Payments made by the patients themselves toward their financial obligations may have reduced the allowable costs of the respective claim when determining eligibility. We also determined whether this facility could substantiate total inpatient days and total MA days as reported on its submitted MA-336 cost reports, if filed with DHS, for the fiscal year ended June 30, 2020. We obtained computer processed data from the facility (i.e. account notes and billing information for claims and census reports for days) to determine the eligibility of reported claims and the accuracy of days data reported by the facility. Because of the extensive amount of time that would be required to visit the facility and perform procedures to evaluate the reliability of this data in the facility's information system, DHS management stated that the performance of such procedures is not necessary to meet DHS' needs. As such, we have classified this computer processed data as data of undetermined reliability.

The results of our procedures are as follows:

For Reported Claims:

Based on the PHC4 claims database for the fiscal year ended June 30, 2021, the facility reported 35 potentially eligible extraordinary expense claims. The results of our procedures disclosed that the 35 reported potentially eligible extraordinary expense claims did not meet the criteria to qualify as extraordinary expense claims. The chart below details our results and explains any adjustments that your facility should make to the PHC4 Database. Since we determined that the 35 reported claims submitted by the facility do not qualify as extraordinary expense claims, this facility is not eligible for payment under the extraordinary expense method for the 2023 Tobacco Settlement Payment Year unless, as detailed below, additional claims are submitted and deemed eligible.

		Substantiated	Patient	Qualify	
	Originally	Total Charges	Payments	(Yes/No) –	
Claim	Reported	Based on	Applied to	Reason for Not	Adjustment(s)
No.	Total Charges	Account Notes	Account	Qualifying	Needed
1	\$1,973,934.51	\$0.00	\$0.00	No – Still an	Claim should be
				Active Claim	removed from
					self-pay listing
2	\$1,123,101.63	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
3	\$990,916.48	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
4	\$956,789.20	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing.

		Substantiated	Patient	Qualify	
	Originally	Total Charges	Payments	(Yes/No) –	
Claim	Reported	Based on	Applied to	Reason for Not	Adjustment(s)
No.	Total Charges	Account Notes	Account	Qualifying	Needed
5	\$934,563.40	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
6	\$857,676.71	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
7	\$812,707.21	\$0.00	\$0.00	No – Paid by	Claim should be
				Insurance	removed from
					self-pay listing
8	\$801,375.67	\$0.00	\$0.00	No – Paid by	Claim should be
				Insurance	removed from
					self-pay listing
9	\$664,629.00	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
10	\$575,884.54	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
11	\$549,748.98	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
12	\$527,573.69	\$0.00	\$0.00	No – Paid by	Claim should be
				Insurance	removed from
	***	40.00			self-pay listing
13	\$501,262.74	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
1.4	Φ.500.1.50.00	ФО ОО	Φ0.00	N. G.111	self-pay listing
14	\$500,158.09	\$0.00	\$0.00	No – Still an	Claim should be
				Active Claim	removed from
1.7	Φ400 50 4 1 7	Φ0.00	Φ0.00	N. D. 111 .1	self-pay listing
15	\$489,524.17	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
1.6	Φ452 440 42	¢ο οο	60.00	N. D. 11 41	self-pay listing
16	\$453,440.43	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
17	\$445,304.76	\$0.00	\$0.00	No Poid by the	self-pay listing Claim should be
1/	\$ 44 3,304.70	\$0.00	φυ.υυ 	No – Paid by the Patient	removed from
				Faticili	
18	\$444,299.48	\$0.00	\$0.00	No Daid by the	self-pay listing Claim should be
10	⊅ 444 ,∠99.48	φυ.υυ 	\$U.UU	No – Paid by the Patient	removed from
				ו מנוטווו	self-pay listing
		<u> </u>			sen-pay listing

Claim Reported No. Total Charges Based on Account Notes Applied to Account Notes Accou			Substantiated	Patient	Qualify	
Claim Reported No. Total Charges Account Notes Accou		Originally	Total Charges	Payments	_	
No. Total Charges Account Notes Account Qualifying Needed	Claim	•				Adjustment(s)
Patient removed from self-pay listing	No.		Account Notes		Qualifying	
Self-pay listing Self-pay listing Self-pay listing Claim should be removed from self-pay listing Claim should be rem	19	\$414,804.34	\$0.00	\$0.00	No – Paid by the	Claim should be
Sasta,646.32 So.00 So.00 No - Paid by Insurance Claim should be removed from self-pay listing					Patient	removed from
Insurance removed from self-pay listing						self-pay listing
Insurance removed from self-pay listing	20	\$384,646.32	\$0.00	\$0.00	No - Paid by	Claim should be
\$369,177.99						removed from
Patient removed from self-pay listing						self-pay listing
Self-pay listing Self-pay listing Self-pay listing Self-pay listing Claim should be removed from self-pay listing	21	\$369,177.99	\$0.00	\$0.00	No – Paid by the	Claim should be
\$365,558.12					Patient	removed from
Patient removed from self-pay listing						self-pay listing
Self-pay listing Self-pay listing Self-pay listing Self-pay listing Self-pay listing Claim should be Patient Patient Self-pay listing Self-pay li	22	\$365,558.12	\$0.00	\$0.00	No – Paid by the	Claim should be
23					Patient	
Patient removed from self-pay listing						
24 \$337,276.97 \$0.00 \$0.00 No – Paid by the Patient Claim should be removed from self-pay listing 25 \$326,663.60 \$0.00 \$0.00 No – Paid by Insurance Claim should be removed from self-pay listing 26 \$324,000.34 \$0.00 \$0.00 No – Paid by the Patient Claim should be removed from self-pay listing 27 \$307,585.80 \$0.00 \$0.00 No – Still an Active Claim Claim should be removed from self-pay listing 28 \$307,348.45 \$0.00 \$0.00 No – Paid by the Patient Claim should be removed from self-pay listing 29 \$276,906.89 \$0.00 \$0.00 No – Paid by Insurance Claim should be removed from self-pay listing 29 \$276,906.89 \$0.00 \$0.00 No – Paid by Insurance Claim should be removed from self-pay listing 29 \$276,906.89 \$0.00 \$0.00 No – Paid by Insurance Claim should be removed from self-pay listing 29 \$276,906.89 \$0.00 \$0.00 No – Paid by Insurance Claim should be removed from self-pay listing 29 \$276,906.89 \$0.00 \$0.00 No – Paid by Insurance Claim should be removed from self-pay listing 29 \$276,906.89 \$0.00 \$0.00 No – Paid by Insurance Claim should be removed from self-pay listing	23	\$341,915.05	\$0.00	\$0.00		
\$337,276.97					Patient	
Patient removed from self-pay listing						
Self-pay listing Self-pay listing Self-pay listing Claim should be removed from self-pay listing	24	\$337,276.97	\$0.00	\$0.00		
\$326,663.60 \$0.00 \$0.00 No - Paid by Insurance Insurance					Patient	
Insurance removed from self-pay listing 26 \$324,000.34 \$0.00 \$0.00 No - Paid by the Patient removed from self-pay listing 27 \$307,585.80 \$0.00 \$0.00 No - Still an Claim should be removed from self-pay listing 28 \$307,348.45 \$0.00 \$0.00 No - Paid by the Patient removed from self-pay listing 29 \$276,906.89 \$0.00 \$0.00 No - Paid by Claim should be removed from self-pay listing 29 \$276,906.89 \$0.00 \$0.00 No - Paid by Insurance removed from self-pay listing						
Self-pay listing Self-pay listing Self-pay listing Self-pay listing Self-pay listing Self-pay listing Claim should be removed from self-pay listing S	25	\$326,663.60	\$0.00	\$0.00	_	
\$\frac{1}{26} \begin{array}{cccccccccccccccccccccccccccccccccccc					Insurance	
Patient removed from self-pay listing 27 \$307,585.80 \$0.00 \$0.00 No – Still an Active Claim removed from self-pay listing 28 \$307,348.45 \$0.00 \$0.00 No – Paid by the Patient removed from self-pay listing 29 \$276,906.89 \$0.00 \$0.00 No – Paid by Insurance removed from self-pay listing	2.6	Ф224 000 24	Φ0.00	Φ0.00	XX 75 111 11	
Self-pay listing Self-pay listing Self-pay listing	26	\$324,000.34	\$0.00	\$0.00	1	
Solution					Patient	
Active Claim removed from self-pay listing 28 \$307,348.45 \$0.00 \$0.00 No – Paid by the Patient removed from self-pay listing 29 \$276,906.89 \$0.00 \$0.00 No – Paid by Insurance removed from self-pay listing	27	\$207.505.00	\$0.00	¢0.00	N. C4:11	
28 \$307,348.45 \$0.00 \$0.00 No – Paid by the Patient removed from self-pay listing 29 \$276,906.89 \$0.00 \$0.00 No – Paid by Claim should be Insurance removed from self-pay listing	21	\$307,585.80	\$0.00	\$0.00		
28 \$307,348.45 \$0.00 \$0.00 No – Paid by the Patient removed from self-pay listing 29 \$276,906.89 \$0.00 \$0.00 No – Paid by Insurance removed from self-pay listing					Active Claim	
Patient removed from self-pay listing 29 \$276,906.89 \$0.00 \$0.00 No – Paid by Insurance removed from self-pay listing	20	\$207.249.45	\$0.00	\$0.00	No Doid by the	
29 \$276,906.89 \$0.00 \$0.00 No – Paid by Insurance removed from self-pay listing	20	\$307,346.43	\$0.00	\$0.00		
29 \$276,906.89 \$0.00 \$0.00 No – Paid by Insurance removed from self-pay listing					r attent	
Insurance removed from self-pay listing	29	\$276 906 89	\$0.00	\$0.00	No - Paid by	
self-pay listing	2)	Ψ410,700.03	φυ.υυ	ψ0.00	_	
					mourance	
T NO L MANAGEMENT MANAGEMENT OF THE CONTINUE OF THE PROPERTY O	30	\$265,736.66	\$0.00	\$0.00	No – Paid by the	Claim should be
Patient removed from		Ψ200,750.00	Ψ0.00	Ψ0.00		
self-pay listing						
	31	\$254,768.41	\$0.00	\$0.00	No – Paid by the	Claim should be
Patient removed from		, , <u>, , , , , , , , , , , , , , , , , </u>	,	,		
self-pay listing						
	32	\$253,594.36	\$0.00	\$0.00	No – Paid by the	Claim should be
Patient removed from		Í			_	removed from
self-pay listing						

		Substantiated	Patient	Qualify	
	Originally	Total Charges	Payments	(Yes/No) –	
Claim	Reported	Based on	Applied to	Reason for Not	Adjustment(s)
No.	Total Charges	Account Notes	Account	Qualifying	Needed
33	\$249,636.59	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing
34	\$235,654.86	\$0.00	\$0.00	No – Paid by	Claim should be
				Insurance	removed from
					self-pay listing
35	\$232,846.63	\$0.00	\$0.00	No – Paid by the	Claim should be
				Patient	removed from
					self-pay listing

For Total Inpatient Days and Total MA Days:

For the total inpatient days and total MA days for fiscal year ended June 30, 2020, our results are as follows:

For FYE 6/30/20	Originally	Substantiated	Explanation of
	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
Total Inpatient Days	140,513	140,146	Reporting Error

For FYE 6/30/20	Originally	Substantiated	Explanation of
	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
FFS Days	7,213	7,214	Reporting Error

For FYE 6/30/20	Originally	Substantiated	Explanation of
HMO Days	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
HMO/MA	26	23	Reporting Error
Gateway	32	32	Not Applicable
Comm BHC	2,215	2,215	Not Applicable
CBHNP PA Health	21	21	Not Applicable
Choices			
Unison	40	40	Not Applicable
Amerihealth	4,952	4,952	Not Applicable
Northeast			
GHP Family	18,344	18,331	Reporting Error
Amerihealth Caritas	298	298	Not Applicable
HP			
Aetna Better Health	3,886	3,886	Not Applicable
Keystone First	20	20	Not Applicable

For FYE 6/30/20	Originally	Substantiated	Explanation of
HMO Days	Submitted Number	Number Based on	Difference
(Continued)	of Days	Source Documents	
Health Partners MA	16	16	Not Applicable
HMO			

For FYE 6/30/20	Originally	Substantiated	Explanation of
OOS Days	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
New York	212	212	Not Applicable

PHC4 will contact you with instructions regarding entering adjustments to your facility's originally submitted claims during the self-verification process. The facility's failure to remove any claims identified as not qualifying as extraordinary expense claims from the PHC4 self-pay claims listing during the self-verification process will result in the facility's records in the PHC4 database being inaccurate and DHS concluding that the facility is ineligible for payment under the extraordinary expense method. In addition to completing adjustments in the PHC4 database, any revisions to originally submitted days data on your facility's MA-336 Cost Report should be submitted through the iPACRs system based on the results of our procedures.

We are in the process of conducting engagements for all facilities that are potentially eligible for a 2023 Tobacco Settlement subsidy entitlement payment. After all the engagements are completed, we will prepare for DHS' use a report detailing the results of all of our engagements.

DHS will use each hospital's revised MA-336 Cost Report and PHC4 database to pull reported claims and number of days to calculate this facility's eligibility to receive, and if deemed eligible, its subsidy entitlement under both the extraordinary expense and uncompensated care methods. If eligible under both methods, DHS will allow the facility to choose the method to be used to calculate the facility's 2023 Tobacco Settlement subsidy entitlement payment. DHS establishes the date that these payments will be distributed to all eligible hospitals.

As a reminder, this facility may submit any claims coded as having Medicare, Medicaid, or any other insurance when submitted to the PHC4 for the fiscal year ended June 30, 2021, which the facility now believes qualify as self-pay claims, and which have total charges above this facility's threshold of \$230,678.06. We refer to these types of claims as "additional claims" and these additional claims must be submitted to us no later than October 31, 2022. We will include the results of our procedures for each facility's submitted additional claims data in individualized reports sent to each respective hospital that submitted additional claims.

We thank the staff of Geisinger Medical Center for the cooperation extended to us during the course of our engagement. If you have any questions, please feel free to contact the Bureau of County Audits – Hospital and Tobacco Division at 717-787-1159.

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Sincerely,

Timothy L. DeFoor Auditor General

Timothy L. Detoor

GEISINGER MEDICAL CENTER REPORT DISTRIBUTION 2023 TOBACCO SETTLEMENT PAYMENT DATA

This report was initially distributed to:

Ms. Sally Kozak

Deputy Secretary
Office of Medical Assistance Programs
Department of Human Services

Mr. R. Dennis Welker

Special Audit Services Bureau of Audits Office of the Budget

Mr. David Bryan

Manager Audit Resolution Department of Human Services

Mr. Kevin Lanciotti

Chief Financial Officer Geisinger Medical Center

Ms. Lindsey Dufrene

Financial Research Specialist Revenue Management Compliance Geisinger Medical Center Mr. Alexander Matolyak

Director

Division of Audit and Review Department of Human Services

Ms. Tina Long

Director

Bureau of Financial Operations Department of Human Services

Ms. Erica Eisenacher

HSPS

Bureau of Fiscal Management Department of Human Services

Ms. Mary Thole

Senior Analyst, Reimbursement Geisinger Medical Center

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