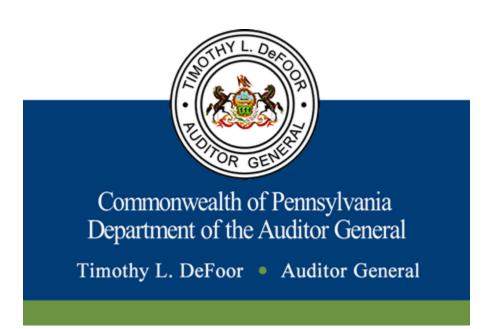
TOBACCO SETTLEMENT PROGRAM

Grand View Hospital Tobacco Settlement Payment Data Year 2022

June 2021





Commonwealth of Pennsylvania Department of the Auditor General Harrisburg, PA 17120-0018 Facebook: Pennsylvania Auditor General Twitter: @PAAuditorGen www.PaAuditor.gov

TIMOTHY L. DEFOOR AUDITOR GENERAL

June 8, 2021

Ms. Nancy Layre
Patient Accounting Manager
Grand View Hospital
700 Lawn Avenue
Sellersville, PA 18960

Re: Grand View Hospital

Dear Ms. Layre:

The Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., mandated the Department of Human Services (DHS) to make payments to hospitals for a portion of uncompensated care services provided by these facilities. Hospitals that qualify can receive payments using either an uncompensated care approach or an extraordinary expense approach. The uncompensated care score of each hospital is determined by using three-year averages from five main data elements (for a total of fifteen data elements). These data elements are uncompensated care costs, net patient revenues, Medicare supplemental security income (Medicare SSI) days, Medical Assistance (MA) days and total inpatient days. A hospital qualifies for an extraordinary expense payment based on their number of qualified claims. Qualified claims are those claims in which the cost of the claim exceeds twice the average cost of all claims for that particular facility and for which the hospital provided inpatient services to an uninsured patient.

Upon request from DHS, we developed procedures to be performed for each facility that may be eligible to receive a payment for the provision of uncompensated care services to determine the eligibility of reported claims and the accuracy of days data reported by the facility. DHS agreed that the procedures were appropriate to meet its needs and approved the procedures. We obtained records from Grand View Hospital (facility) and performed the established procedures to substantiate the claims data and days data it submitted to the Pennsylvania Health Care Cost Containment Council (PHC4) and DHS, respectively. ¹

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¹ This engagement was not required to be and was not conducted in accordance with professional auditing or attestation standards.

The purpose of this engagement was to determine whether this facility reported any potentially eligible extraordinary expense claims for the fiscal year ended June 30, 2020 and, if so, verify whether corresponding patients were uninsured and the facility received no compensation from third party payers such as Medicare, Medicaid, or Blue Cross. Payments made by the patients themselves toward their financial obligations may have reduced the allowable costs of the respective claim when determining eligibility. We also determined whether this facility could substantiate total inpatient days and total MA days as reported on its submitted MA-336 cost reports, if filed with DHS, for the fiscal year ended June 30, 2019. We obtained computer processed data from the facility (i.e. account notes and billing information for claims and census reports for days) to determine the eligibility of reported claims and the accuracy of days data reported by the facility. Because of the extensive amount of time that would be required to visit the facility and perform procedures to evaluate the reliability of this data in the facility's information system, DHS management stated that the performance of such procedures is not necessary to meet DHS' needs. As such, we have classified this computer processed data as data of undetermined reliability.

The results of our procedures are as follows:

For Reported Claims:

Based on the PHC4 claims database for the fiscal year ended June 30, 2020, the facility reported 66 potentially eligible extraordinary expense claims. The results of our procedures disclosed that four of these 66 reported potentially eligible extraordinary expense claims met the criteria to qualify as extraordinary expense claims. The chart below details our results and explains any adjustments that your facility should make to the PHC4 Database. Since we determined that four of the 66 reported claims submitted by the facility qualify as extraordinary expense claims, this facility could be eligible for payment under the extraordinary expense method for the 2022 Tobacco Settlement Payment Year.

	Originally	Substantiated	Patient		
	Reported	Total Charges	Payments	Qualify (Yes/No)	
Claim	Total	Based on	Applied to	 Reason for Not 	Adjustment(s)
No.	Charges	Account Notes	Account	Qualifying	Needed
1	\$394,168.05	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
2	\$385,064.83	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
3	\$370,397.87	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
4	\$345,174.05	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing

	Originally	Substantiated	Patient		
	Reported	Total Charges	Payments	Qualify (Yes/No)	
Claim	Total	Based on	Applied to	– Reason for Not	Adjustment(s)
No.	Charges	Account Notes	Account	Qualifying	Needed
5	\$176,456.10	\$0.00	\$0.00	No – No	Claim should be
	•			Documentation	removed from
				Received	self-pay listing
6	\$166,997.38	\$0.00	\$0.00	No – Per provider,	Claim should be
	-			claim was paid by	removed from
				insurance	self-pay listing
7	\$164,985.39	\$0.00	\$0.00	No – Per provider,	Claim should be
	-			claim was paid by	removed from
				insurance	self-pay listing
8	\$160,267.39	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
9	\$157,550.98	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
10	\$141,586.05	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
11	\$132,322.56	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
12	\$130,845.59	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
13	\$124,068.22	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
14	\$121,700.32	\$0.00	\$0.00	No – No	Claim should be
				Documentation	removed from
				Received	self-pay listing
15	\$120,068.40	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
	.	* • • • •	.	insurance	self-pay listing
16	\$110,053.87	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
	**	40.00	40.00	insurance	self-pay listing
17	\$109,930.48	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
10	ф106001.1 -	40.00	Φ0.00	insurance	self-pay listing
18	\$106,901.17	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing

	Originally	Substantiated	Patient		
	Reported	Total Charges	Payments	Qualify (Yes/No)	
Claim	Total	Based on	Applied to	– Reason for Not	Adjustment(s)
No.	Charges	Account Notes	Account	Qualifying	Needed
19	\$105,474.56	\$0.00	\$0.00	No – Per provider,	Claim should be
		·		claim was paid by	removed from
				insurance	self-pay listing
20	\$103,161.35	\$0.00	\$0.00	No – Per provider,	Claim should be
		·		claim was paid by	removed from
				insurance	self-pay listing
21	\$101,775.29	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
22	\$92,773.69	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
23	\$92,493.26	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
24	\$92,323.91	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
25	\$91,473.57	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
26	\$89,693.89	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
27	\$89,619.69	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
28	\$88,578.81	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
29	\$88,537.32	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
30	\$84,019.26	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
	402 (22 2 2	40.00	40.00	insurance	self-pay listing
31	\$83,620.06	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
2.2	#0 2 00 2 00	Φ0.00	Φ0.00	insurance	self-pay listing
32	\$82,987.90	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing

	Originally	Substantiated	Patient		
	Reported	Total Charges	Payments	Qualify (Yes/No)	
Claim	Total	Based on	Applied to	– Reason for Not	Adjustment(s)
No.	Charges	Account Notes	Account	Qualifying	Needed
33	\$82,770.04	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
34	\$82,687.27	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
35	\$81,564.88	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
36	\$79,068.06	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
37	\$76,243.40	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
38	\$75,382.80	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
39	\$74,937.06	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
40	\$74,664.56	\$0.00	\$0.00	No - No	Claim should be
				Documentation	removed from
				Received	self-pay listing
41	\$74,333.33	\$0.00	\$0.00	No – No	Claim should be
				Documentation	removed from
				Received	self-pay listing
42	\$71,894.11	\$71,819.11	\$0.00	Yes	An adjustment is
					needed to total
					charges
43	\$71,294.21	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
44	\$70,973.18	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
4 -		40.00	40.00	insurance	self-pay listing
45	\$69,731.77	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
4.5	Φ.CO. 451. T.C.	Φ0.00	Φ0.00	insurance	self-pay listing
46	\$69,421.58	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing

	Originally	Substantiated	Patient		
	Reported	Total Charges	Payments	Qualify (Yes/No)	
Claim	Total	Based on	Applied to	– Reason for Not	Adjustment(s)
No.	Charges	Account Notes	Account	Qualifying	Needed
47	\$69,224.93	\$69,224.93	\$3,466.00	Yes	Not Applicable
48	\$67,492.14	\$0.00	\$0.00	No – Per provider,	Claim should be
	¥) -	,	*	claim was paid by	removed from
				insurance	self-pay listing
49	\$66,387.58	\$0.00	\$0.00	No – Per provider,	Claim should be
	400,207.00	40.00	40100	claim was paid by	removed from
				insurance	self-pay listing
50	\$64,902.92	\$0.00	\$0.00	No – Per provider,	Claim should be
	40.950_	40.00	40100	claim was paid by	removed from
				insurance	self-pay listing
51	\$64,883.34	\$0.00	\$0.00	No – Per provider,	Claim should be
	¥ -)	,	*	claim was paid by	removed from
				insurance	self-pay listing
52	\$63,339.84	\$0.00	\$0.00	No – Per provider,	Claim should be
	. ,		•	claim was paid by	removed from
				insurance	self-pay listing
53	\$63,307.12	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
54	\$62,252.15	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
55	\$62,183.75	\$62,131.25	\$0.00	Yes	An adjustment is
					needed to total
					charges
56	\$61,928.45	\$61,928.45	\$0.00	Yes	Not Applicable
57	\$61,613.47	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
58	\$60,217.35	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
59	\$59,289.71	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
60	\$59,106.08	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
61	\$59,053.79	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing

	Originally	Substantiated	Patient		
	Reported	Total Charges	Payments	Qualify (Yes/No)	
Claim	Total	Based on	Applied to	 Reason for Not 	Adjustment(s)
No.	Charges	Account Notes	Account	Qualifying	Needed
62	\$58,825.31	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
63	\$58,504.35	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
64	\$58,052.00	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
65	\$57,429.97	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing
66	\$57,410.35	\$0.00	\$0.00	No – Per provider,	Claim should be
				claim was paid by	removed from
				insurance	self-pay listing

For Total Inpatient Days and Total MA Days:

For the total inpatient days and total MA days for fiscal year ended June 30, 2019, our results are as follows:

For FYE 6/30/19	Originally	Substantiated	Explanation of
	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
Total Inpatient Days	34,378	34,378	Not Applicable

For FYE 6/30/19	Originally	Substantiated	Explanation of
	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
FFS Days	538	538	Not Applicable

For FYE 6/30/19	Originally	Substantiated	Explanation of
HMO Days	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
Gateway	2	2	Not Applicable
Health Partners	157	157	Not Applicable
Keystone First	2,529	2,529	Not Applicable
United Healthcare	387	387	Not Applicable
Community Plan			
Aetna Better Health	147	147	Not Applicable
UPMC for You	2	2	Not Applicable

For FYE 6/30/19	Originally	Substantiated	Explanation of
HMO Days	Submitted Number	Number Based on	Difference
(Continued)	of Days	Source Documents	
PA Health &	9	9	Not Applicable
Wellness CHC			
Keystone First	10	10	Not Applicable
Community Health			
Choices			

For FYE 6/30/19	Originally	Substantiated	Explanation of
OOS Days	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
None	0	0	Not Applicable

PHC4 will contact you with instructions regarding entering adjustments to your facility's originally submitted claims during the self-verification process. The facility's failure to remove any claims identified as not qualifying as extraordinary expense claims from the PHC4 self-pay claims listing during the self-verification process will result in the facility's records in the PHC4 database being inaccurate and DHS concluding that the facility is ineligible for payment under the extraordinary expense method. In addition to completing adjustments in the PHC4 database, any revisions to originally submitted days data on your facility's MA-336 Cost Report should be submitted through the iPACRs system based on the results of our procedures.

We are in the process of conducting engagements for all facilities that are potentially eligible for a 2022 Tobacco Settlement subsidy entitlement payment. After all the engagements are completed, we will prepare for DHS' use a report detailing the results of all of our engagements.

DHS will use each hospital's revised MA-336 Cost Report and PHC4 database to pull reported claims and number of days to calculate this facility's eligibility to receive, and if deemed eligible, its subsidy entitlement under both the extraordinary expense and uncompensated care methods. If eligible under both methods, DHS will allow the facility to choose the method to be used to calculate the facility's 2022 Tobacco Settlement subsidy entitlement payment. DHS establishes the date that these payments will be distributed to all eligible hospitals.

As a reminder, this facility may submit any claims coded as having Medicare, Medicaid, or any other insurance when submitted to the PHC4 for the fiscal year ended June 30, 2020, which the facility now believes qualify as self-pay claims, and which have total charges above this facility's threshold of \$56,871.16. We refer to these types of claims as "additional claims" and these additional claims must be submitted to us no later than October 31, 2021. We will include the results of our procedures for each facilities' submitted additional claims data in individualized reports sent to each respective hospital that submitted additional claims.

We thank the staff of Grand View Hospital for the cooperation extended to us during the course of our engagement. If you have any questions, please feel free to contact Tracie Fountain, CPA, Director, Bureau of Children and Youth Services Audits at 717-787-1159.

Sincerely,

Timothy L. Detaor Timothy L. DeFoor

Auditor General

GRAND VIEW HOSPITAL REPORT DISTRIBUTION 2022 TOBACCO SETTLEMENT PAYMENT DATA

This report was initially distributed to:

Ms. Sally Kozak

Deputy Secretary Office of Medical Assistance Programs Department of Human Services

Mr. R. Dennis Welker

Special Audit Services Bureau of Audits Office of the Budget

Mr. David Bryan

Manager
Audit Resolution
Department of Human Services

Ms. Nancy Layre

Patient Accounting Manager Grand View Hospital

Ms. Robin Reddick

Budget Coordinator, Fiscal Services Grand View Hospital Mr. Alexander Matolyak

Director

Division of Audit and Review Department of Human Services

Ms. Tina Long

Director

Bureau of Financial Operations Department of Human Services

Ms. Erica Eisenacher

HSPS

Bureau of Fiscal Management Department of Human Services

Ms. Teresa Maute-Carr

Patient Financial Services Coordinator Grand View Hospital

This report is a matter of public record and is available online at www.PaAuditor.gov. Media questions about the report can be directed to the Pennsylvania Department of the Auditor General, Office of Communications, 229 Finance Building, Harrisburg, PA 17120; via email to: news@PaAuditor.gov.