#### TOBACCO SETTLEMENT PROGRAM

# Grand View Hospital Tobacco Settlement Payment Data Year 2023

August 2022





## Commonwealth of Pennsylvania Department of the Auditor General Harrisburg, PA 17120-0018 Facebook: Pennsylvania Auditor General Twitter: @PAAuditorGen www.PaAuditor.gov

TIMOTHY L. DEFOOR AUDITOR GENERAL

August 18, 2022

Ms. Nancy Layre Patient Accounting Manager Grand View Health 700 Lawn Avenue Sellersville, PA 18960

Re: Grand View Hospital

Dear Ms. Layre:

The Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., mandated the Department of Human Services (DHS) to make payments to hospitals for a portion of uncompensated care services provided by these facilities. Hospitals that qualify can receive payments using either an uncompensated care approach or an extraordinary expense approach. The uncompensated care score of each hospital is determined by using three-year averages from five main data elements (for a total of fifteen data elements). These data elements are uncompensated care costs, net patient revenues, Medicare supplemental security income (Medicare SSI) days, Medical Assistance (MA) days and total inpatient days. A hospital qualifies for an extraordinary expense payment based on their number of qualified claims. Qualified claims are those claims in which the cost of the claim exceeds twice the average cost of all claims for that particular facility and for which the hospital provided inpatient services to an uninsured patient.

Upon request from DHS, we developed procedures to be performed for each facility that may be eligible to receive a payment for the provision of uncompensated care services to determine the eligibility of reported claims and the accuracy of days data reported by the facility. DHS agreed that the procedures were appropriate to meet its needs and approved the procedures. We obtained records from Grand View Hospital (facility) and performed the established procedures to substantiate the claims data and days data it submitted to the Pennsylvania Health Care Cost Containment Council (PHC4) and DHS, respectively. 1

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<sup>&</sup>lt;sup>1</sup> This engagement was not required to be and was not conducted in accordance with professional auditing or attestation standards.

The purpose of this engagement was to determine whether this facility reported any potentially eligible extraordinary expense claims for the fiscal year ended June 30, 2021 and, if so, verify whether corresponding patients were uninsured and the facility received no compensation from third party payers such as Medicare, Medicaid, or Blue Cross. Payments made by the patients themselves toward their financial obligations may have reduced the allowable costs of the respective claim when determining eligibility. We also determined whether this facility could substantiate total inpatient days and total MA days as reported on its submitted MA-336 cost reports, if filed with DHS, for the fiscal year ended June 30, 2020. We obtained computer processed data from the facility (i.e. account notes and billing information for claims and census reports for days) to determine the eligibility of reported claims and the accuracy of days data reported by the facility. Because of the extensive amount of time that would be required to visit the facility and perform procedures to evaluate the reliability of this data in the facility's information system, DHS management stated that the performance of such procedures is not necessary to meet DHS' needs. As such, we have classified this computer processed data as data of undetermined reliability.

The results of our procedures are as follows:

#### **For Reported Claims:**

Based on the PHC4 claims database for the fiscal year ended June 30, 2021, the facility reported 85 potentially eligible extraordinary expense claims. The results of our procedures disclosed that three of the 85 reported potentially eligible extraordinary expense claims met the criteria to qualify as extraordinary expense claims. The chart below details our results and explains any adjustments that your facility should make to the PHC4 Database. Since we determined that three of the 85 reported claims submitted by the facility qualify as extraordinary expense claims, this facility could be eligible for payment under the extraordinary expense method for the 2023 Tobacco Settlement Payment Year.

		Substantiated	Patient	Qualify	
	Originally	Total Charges	Payments	(Yes/No) –	
Claim	Reported	Based on	Applied to	Reason for Not	Adjustment(s)
No.	Total Charges	Account Notes	Account	Qualifying	Needed
1	\$1,288,407.92	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
2	\$804,762.86	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
3	\$637,086.41	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
4	\$567,030.13	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing

		Substantiated	Patient	Qualify	
	Originally	Total Charges	Payments	(Yes/No) –	
Claim	Reported	Based on	Applied to	Reason for Not	Adjustment(s)
No.	Total Charges	Account Notes	Account	Qualifying	Needed
5	\$383,497.99	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
6	\$334,829.13	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
	<b>***</b>	40.00	40.00	is not eligible	self-pay listing
7	\$269,460.49	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
0	Φ257 025 02	¢0.00	ΦΩ ΩΩ	is not eligible	self-pay listing Claim should be
8	\$257,835.93	\$0.00	\$0.00	No – Per	removed from
				provider, claim is not eligible	
9	\$256,703.12	\$0.00	\$0.00	No – Per	self-pay listing Claim should be
9	\$230,703.12	\$0.00	\$0.00	provider, claim	removed from
				is not eligible	self-pay listing
10	\$229,309.53	\$0.00	\$0.00	No – Per	Claim should be
10	Ψ==>,ε «> ιε ε	Ψ 0.00	Ψ 0.00	provider, claim	removed from
				is not eligible	self-pay listing
11	\$213,198.51	\$213,198.51	\$0.00	Yes	Not applicable
12	\$196,863.87	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
13	\$191,760.64	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
	***	40.00		is not eligible	self-pay listing
14	\$189,383.96	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
15	\$171 (2) (0)	\$0.00	\$0.00	is not eligible	self-pay listing
13	\$171,626.60	\$0.00	\$0.00	No – Per provider, claim	Claim should be removed from
				is not eligible	self-pay listing
16	\$158,326.15	\$0.00	\$0.00	No – Per	Claim should be
10	\$150,520.15	ψ0.00	ψ0.00	provider, claim	removed from
				is not eligible	self-pay listing
17	\$157,411.31	\$0.00	\$0.00	No – Per	Claim should be
- <i>,</i>	+ - · · · · · · ·	, , , , , ,	7 0	provider, claim	removed from
				is not eligible	self-pay listing
18	\$146,138.91	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
19	\$144,403.81	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
			2	is not eligible	self-pay listing

		Substantiated	Patient	Qualify	
	Originally	Total Charges	Payments	(Yes/No) –	
Claim	Reported	Based on	Applied to	Reason for Not	Adjustment(s)
No.	Total Charges	Account Notes	Account	Qualifying	Needed
20	\$140,244.28	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
21	\$136,255.40	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
22	\$135,814.61	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
23	\$134,202.41	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
24	\$132,913.98	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
25	\$132,388.41	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
26	\$129,583.04	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
27	\$129,167.41	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
	<b>***</b>	***		is not eligible	self-pay listing
28	\$128,045.60	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
20	Φ1 <b>2</b> ( <b>2</b> 00 00	ФО ОО	Φ0.00	is not eligible	self-pay listing
29	\$126,289.88	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
20	Φ122 0 C2 5 C	Φ0.00	Φ0.00	is not eligible	self-pay listing
30	\$122,962.56	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
2.1	Φ1 <b>21</b> 0 <b>77</b> 00	¢0.00	ΦΩ ΩΩ	is not eligible	self-pay listing
31	\$121,877.08	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
32	\$121,796.59	\$0.00	\$0.00	is not eligible No – Per	self-pay listing Claim should be
32	\$141,/90.39	\$0.00	φυ.υ <del>υ</del>	provider, claim	removed from
33	\$121,436.45	\$0.00	\$0.00	is not eligible No – Per	self-pay listing Claim should be
33	\$121,430.43	φυ.υυ 	φυ. <b>υ</b> υ	provider, claim	removed from
				is not eligible	self-pay listing
				is not engine	sen-pay listing

		Substantiated	Patient	Qualify	
	Originally	Total Charges	Payments	(Yes/No) –	
Claim	Reported	Based on	Applied to	Reason for Not	Adjustment(s)
No.	Total Charges	Account Notes	Account	Qualifying	Needed
34	\$120,164.88	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
35	\$110,847.16	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
2.6	Φ102 442 00	Φ0.00	Φ0.00	is not eligible	self-pay listing
36	\$103,443.99	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
37	¢100 400 12	\$0.00	ድስ ስስ	is not eligible No – Per	self-pay listing Claim should be
3/	\$100,400.12	\$0.00	\$0.00		removed from
				provider, claim is not eligible	self-pay listing
38	\$100,372.18	\$0.00	\$0.00	No – Per	Claim should be
30	\$100,572.16	\$0.00	\$0.00	provider, claim	removed from
				is not eligible	self-pay listing
39	\$98,679.41	\$0.00	\$0.00	No – Per	Claim should be
	\$20,0721.1	Ψοισσ	Ψ 0 1 0 0	provider, claim	removed from
				is not eligible	self-pay listing
40	\$96,802.38	\$0.00	\$0.00	No – Per	Claim should be
	•			provider, claim	removed from
				is not eligible	self-pay listing
41	\$96,651.96	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
42	\$92,935.06	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
42	Φ02 (25.04	Φ0.00	Φ0.00	is not eligible	self-pay listing
43	\$92,625.94	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
44	\$92,112.24	\$0.00	\$0.00	is not eligible No – Per	self-pay listing Claim should be
44	\$92,112.24	\$0.00	\$0.00	provider, claim	removed from
				is not eligible	self-pay listing
45	\$91,352.11	\$0.00	\$0.00	No – Per	Claim should be
15	Ψ71,332.11	ψ0.00	ψ0.00	provider, claim	removed from
				is not eligible	self-pay listing
46	\$90,729.79	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
47	\$86,433.49	\$86,433.49	\$0.00	Yes	Not applicable
48	\$85,641.88	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing

		Substantiated	Patient	Qualify	
	Originally	Total Charges	Payments	(Yes/No) –	
Claim	Reported	Based on	Applied to	Reason for Not	Adjustment(s)
No.	Total Charges	Account Notes	Account	Qualifying	Needed
49	\$85,024.45	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
50	\$83,415.22	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
51	\$83,087.84	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
52	\$82,981.52	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
53	\$81,671.94	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
54	\$80,216.70	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
55	\$79,823.87	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
56	\$78,461.97	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
57	\$77,806.96	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
<b>7</b> 0	<b>**</b> • • • • • • • • • • • • • • • • • •	40.00	40.00	is not eligible	self-pay listing
58	\$76,774.49	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
<b>7</b> 0	<b></b>	40.00	40.00	is not eligible	self-pay listing
59	\$75,767.78	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
60	Φ77. 5.64.00	Φ0.00	Φ0.00	is not eligible	self-pay listing
60	\$75,564.23	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
61	\$75.296.22	\$0.00	<b>የ</b> ስ ስስ	is not eligible	self-pay listing
61	\$75,386.33	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
62	\$75.165.60	<b>\$</b> 0.00	<u></u>	is not eligible No – Per	self-pay listing Claim should be
62	\$75,165.68	\$0.00	\$0.00		removed from
				provider, claim	
				is not eligible	self-pay listing

		Substantiated	Patient	Qualify	
	Originally	Total Charges	Payments	(Yes/No) –	
Claim	Reported	Based on	Applied to	Reason for Not	Adjustment(s)
No.	Total Charges	Account Notes	Account	Qualifying	Needed
63	\$74,629.28	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
64	\$74,513.75	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
6.	<b>***</b>	<b>***</b>	<b>*</b> • • • •	is not eligible	self-pay listing
65	\$73,981.17	\$73,981.17	\$0.00	Yes	Not applicable
66	\$73,866.99	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
(7	\$72.610.66	\$0.00	\$0.00	is not eligible	self-pay listing
67	\$73,619.66	\$0.00	\$0.00	No – Per provider, claim	Claim should be removed from
				is not eligible	self-pay listing
68	\$73,369.69	\$0.00	\$0.00	No – Per	Claim should be
00	\$13,307.07	ψ0.00	ψ0.00	provider, claim	removed from
				is not eligible	self-pay listing
69	\$72,616.59	\$0.00	\$0.00	No – Per	Claim should be
	<b>4</b> · <b>9</b> · · · · · · · · · · · · · · · · · · ·	*	*	provider, claim	removed from
				is not eligible	self-pay listing
70	\$72,147.18	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
71	\$71,922.31	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
	<b>A-1</b> 0.12 <b>-2</b>	***		is not eligible	self-pay listing
72	\$71,812.72	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
73	¢70 974 91	\$0.00	\$0.00	is not eligible No – Per	self-pay listing Claim should be
13	\$70,874.81	\$0.00	\$0.00	provider, claim	removed from
				is not eligible	self-pay listing
74	\$70,401.50	\$0.00	\$0.00	No – Per	Claim should be
7 -	Ψ70,401.30	ψο.σο	ψ0.00	provider, claim	removed from
				is not eligible	self-pay listing
75	\$70,329.43	\$0.00	\$0.00	No – Per	Claim should be
	, ,- , <del></del>		,	provider, claim	removed from
				is not eligible	self-pay listing
76	\$70,324.54	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
77	\$70,234.18	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
			7	is not eligible	self-pay listing

		Substantiated	Patient	Qualify	
	Originally	Total Charges	Payments	(Yes/No) –	
Claim	Reported	Based on	Applied to	Reason for Not	Adjustment(s)
No.	Total Charges	Account Notes	Account	Qualifying	Needed
78	\$70,204.70	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
79	\$69,443.93	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
80	\$69,427.26	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
81	\$68,996.03	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
82	\$68,813.60	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
83	\$68,550.58	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
84	\$67,972.48	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing
85	\$67,547.11	\$0.00	\$0.00	No – Per	Claim should be
				provider, claim	removed from
				is not eligible	self-pay listing

#### For Total Inpatient Days and Total MA Days:

For the total inpatient days and total MA days for fiscal year ended June 30, 2020, our results are as follows:

For FYE 6/30/20	Originally	Substantiated	Explanation of
	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
Total Inpatient Days	32,993	32,993	Not Applicable

For FYE 6/30/20	Originally	Substantiated	Explanation of
	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
FFS Days	590	590	Not Applicable

For FYE 6/30/20	Originally	Substantiated	Explanation of
HMO Days	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
Gateway	1	1	Not Applicable
Health Partners	57	57	Not Applicable
Keystone First	2,346	2,346	Not Applicable
UnitedHealthCare	276	276	Not Applicable
Community Plan			
Aetna Better Health	111	111	Not Applicable
UPMC for You	12	7	No overall variance <sup>2</sup>
PA Hlth & Wellness,	8	8	
CHC			
Keystone First	49	54	
Comm Hlth Choices			

For FYE 6/30/20	Originally	Substantiated	Explanation of
OOS Days	Submitted Number	Number Based on	Difference
-	of Days	Source Documents	
Out of State Total	0	0	Not Applicable

PHC4 will contact you with instructions regarding entering adjustments to your facility's originally submitted claims during the self-verification process. The facility's failure to remove any claims identified as not qualifying as extraordinary expense claims from the PHC4 self-pay claims listing during the self-verification process will result in the facility's records in the PHC4 database being inaccurate and DHS concluding that the facility is ineligible for payment under the extraordinary expense method. In addition to completing adjustments in the PHC4 database, any revisions to originally submitted days data on your facility's MA-336 Cost Report should be submitted through the iPACRs system based on the results of our procedures.

We are in the process of conducting engagements for all facilities that are potentially eligible for a 2023 Tobacco Settlement subsidy entitlement payment. After all the engagements are completed, we will prepare for DHS' use a report detailing the results of all of our engagements.

DHS will use each hospital's revised MA-336 Cost Report and PHC4 database to pull reported claims and number of days to calculate this facility's eligibility to receive, and if deemed eligible, its subsidy entitlement under both the extraordinary expense and uncompensated care methods. If eligible under both methods, DHS will allow the facility to choose the method to be used to calculate the facility's 2023 Tobacco Settlement subsidy entitlement payment. DHS establishes the date that these payments will be distributed to all eligible hospitals.

As a reminder, this facility may submit any claims coded as having Medicare, Medicaid, or any other insurance when submitted to the PHC4 for the fiscal year ended June 30, 2021, which the facility now believes qualify as self-pay claims, and which have total charges above this facility's threshold of \$67,492.07. We refer to these types of claims as "additional claims" and these

<sup>&</sup>lt;sup>2</sup> There is no overall variance when comparing the submitted HMO days to the provider's supporting documentation, however, the supporting documentation included the breakdown between vendors as noted.

additional claims must be submitted to us no later than October 31, 2022. We will include the results of our procedures for each facility's submitted additional claims data in individualized reports sent to each respective hospital that submitted additional claims.

We thank the staff of Grand View Hospital for the cooperation extended to us during the course of our engagement. If you have any questions, please feel free to contact the Bureau of County Audits – Hospital and Tobacco Division at 717-787-1159.

Sincerely,

Timothy L. DeFoor Auditor General

Timothy L. Detoor

### GRAND VIEW HOSPITAL REPORT DISTRIBUTION 2023 TOBACCO SETTLEMENT PAYMENT DATA

This report was initially distributed to:

Ms. Sally Kozak

Deputy Secretary
Office of Medical Assistance Programs
Department of Human Services

Mr. R. Dennis Welker

Special Audit Services Bureau of Audits Office of the Budget

Mr. David Bryan

Manager Audit Resolution Department of Human Services

Ms. Nancy Layre

Patient Accounting Manager Grand View Health

Ms. Teresa Maute-Carr

Patient Financial Services Coordinator Grand View Health Mr. Alexander Matolyak

Director

Division of Audit and Review Department of Human Services

Ms. Tina Long

Director

Bureau of Financial Operations Department of Human Services

Ms. Erica Eisenacher

HSPS

Bureau of Fiscal Management Department of Human Services

Ms. Robin Reddick

Budget Coordinator, Fiscal Services Grand View Health

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