TOBACCO SETTLEMENT PROGRAM

Penn Highlands Dubois Tobacco Settlement Payment Data Year 2023

October 2022



Commonwealth of Pennsylvania Department of the Auditor General

Timothy L. DeFoor • Auditor General



Commonwealth of Pennsylvania Department of the Auditor General Harrisburg, PA 17120-0018 Facebook: Pennsylvania Auditor General Twitter: @PAAuditorGen www.PaAuditor.gov

TIMOTHY L. DEFOOR AUDITOR GENERAL

September 15, 2022

Mr. Brian Kline Chief Financial Officer Penn Highlands Dubois 100 Hospital Drive Post Office Box 447 Dubois, PA 15801

Re: Penn Highlands Dubois

Dear Mr. Kline:

The Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., mandated the Department of Human Services (DHS) to make payments to hospitals for a portion of uncompensated care services provided by these facilities. Hospitals that qualify can receive payments using either an uncompensated care approach or an extraordinary expense approach. The uncompensated care score of each hospital is determined by using three-year averages from five main data elements (for a total of fifteen data elements). These data elements are uncompensated care costs, net patient revenues, Medicare supplemental security income (Medicare SSI) days, Medical Assistance (MA) days and total inpatient days. A hospital qualifies for an extraordinary expense payment based on their number of qualified claims. Qualified claims are those claims in which the cost of the claim exceeds twice the average cost of all claims for that particular facility and for which the hospital provided inpatient services to an uninsured patient.

Upon request from DHS, we developed procedures to be performed for each facility that may be eligible to receive a payment for the provision of uncompensated care services to determine the eligibility of reported claims and the accuracy of days data reported by the facility. DHS agreed that the procedures were appropriate to meet its needs and approved the procedures. We obtained records from Penn Highlands Dubois (facility) and performed the established procedures to substantiate the claims data and days data it submitted to the Pennsylvania Health Care Cost Containment Council (PHC4) and DHS, respectively.¹

¹ This engagement was not required to be and was not conducted in accordance with professional auditing or attestation standards.

The purpose of this engagement was to determine whether this facility reported any potentially eligible extraordinary expense claims for the fiscal year ended June 30, 2021 and, if so, verify whether corresponding patients were uninsured and the facility received no compensation from third party payers such as Medicare, Medicaid, or Blue Cross. Payments made by the patients themselves toward their financial obligations may have reduced the allowable costs of the respective claim when determining eligibility. We also determined whether this facility could substantiate total inpatient days and total MA days as reported on its submitted MA-336 cost reports, if filed with DHS, for the fiscal year ended June 30, 2020. We obtained computer processed data from the facility (i.e. account notes and billing information for claims and census reports for days) to determine the eligibility of reported claims and the accuracy of days data reported by the facility. Because of the extensive amount of time that would be required to visit the facility and perform procedures to evaluate the reliability of this data in the facility's information system, DHS management stated that the performance of such procedures is not necessary to meet DHS' needs. As such, we have classified this computer processed data as data of undetermined reliability.

The results of our procedures are as follows:

For Reported Claims for Penn Highlands Clearfield²:

Based on the PHC4 claims database for the fiscal year ended June 30, 2021, the facility did not have any potentially eligible extraordinary expense claims and, therefore, the facility is not eligible for payment under the extraordinary expense method for the 2023 Tobacco Settlement Payment Year unless, as detailed below, additional claims are submitted and deemed eligible.

For Reported Claims for Penn Highlands Dubois:

Based on the PHC4 claims database for the fiscal year ended June 30, 2021, the facility reported eleven potentially eligible extraordinary expense claims. The results of our procedures disclosed that ten of the eleven reported potentially eligible extraordinary expense claims met the criteria to qualify as extraordinary expense claims. The chart below details our results and explains any adjustments that your facility should make to the PHC4 Database. Since we determined that ten of the eleven reported claims submitted by the facility qualify as extraordinary expense claims, this facility could be eligible for payment under the extraordinary expense method for the 2023 Tobacco Settlement Payment Year.

		Substantiated	Patient	Qualify	
	Originally	Total Charges	Payments	(Yes/No) –	
Claim	Reported	Based on	Applied to	Reason for Not	Adjustment(s)
No.	Total Charges	Account Notes	Account	Qualifying	Needed
1	\$128,695.25	\$128,695.25	\$0.00	Yes	Not Applicable
2	\$123,454.80	\$123,454.80	\$0.00	Yes	Not Applicable
3	\$105,864.40	\$105,864.40	\$0.00	Yes	Not Applicable

² Effective July 1, 2021, Penn Highlands Clearfield merged into Penn Highlands Dubois.

		Substantiated	Patient	Qualify	
	Originally	Total Charges	Payments	(Yes/No) –	
Claim	Reported	Based on	Applied to	Reason for Not	Adjustment(s)
No.	Total Charges	Account Notes	Account	Qualifying	Needed
4	\$99,966.85	\$0.00	\$0.00	No – Still an	Claim should be
				Active Claim	removed from
					self-pay listing
5	\$82,404.90	\$82,404.90	\$0.00	Yes	Not Applicable
6	\$73,358.15	\$73,358.15	\$0.00	Yes	Not Applicable
7	\$68,521.85	\$68,521.85	\$0.00	Yes	Not Applicable
8	\$62,512.45	\$62,512.45	\$0.00	Yes	Not Applicable
9	\$56,586.40	\$56,586.40	\$0.00	Yes	Not Applicable
10	\$51,654.85	\$51,654.85	\$0.00	Yes	Not Applicable
11	\$51,289.45	\$51,289.45	\$0.00	Yes	Not Applicable

For Total Inpatient Days and Total MA Days:

For the total inpatient days and total MA days for fiscal year ended June 30, 2020, our results are as follows:

For FYE 6/30/20	Originally	Substantiated	Explanation of
	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
Total Inpatient Days –	6,376	6,376	Not Applicable
Penn Highlands			
Clearfield			
Total Inpatient Days –	48,352	48,352	Not Applicable
Penn Highlands Dubois			

For FYE 6/30/20	Originally	Substantiated	Explanation of
	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
FFS Days – Penn	42	42	Not Applicable
Highlands Clearfield			
FFS Days – Penn	1,643	1,643	Not Applicable
Highlands Dubois			

For FYE 6/30/20 HMO Days	Originally Submitted Number	Substantiated Number Based on	Explanation of Difference		
	of Days	Source Documents			
Penn Highlands Clearfield					
Community Care	53	53	Not Applicable		
Behavioral Health					
Gateway	30	30	Not Applicable		
UPMC for You	146	146	Not Applicable		
GPH - Family	0	0	Not Applicable		

For FYE 6/30/20	Originally	Substantiated	Explanation of
HMO Days	Submitted Number	Number Based on	Difference
Invic Duys	of Days	Source Documents	Difference
Aetna Better Health	15	15	Not Applicable
Amerihealth NE	4	4	Not Applicable
Amerihealth Caritas	13	13	Not Applicable
Value Behavioral Health	13	13	Not Applicable
Geisinger	8	8	Not Applicable
United Health Care	1	1	Not Applicable
Community MA			11
UPMC CHC	10	10	Not Applicable
	Penn Highlar	nds Dubois	**
Aetna Better Health	397	397	Not Applicable
PA/Coventry Health			11
Care			
AmeriHealth Caritas PA	423	423	Not Applicable
AmeriHealth Northeast	16	16	Not Applicable
Community Care BHO	5,660	5,660	Not Applicable
Gateway Health Plus	427	427	Not Applicable
United Healthcare	40	40	Not Applicable
Community Plan of PA			
UPMC for You/UPMC	4,248	4,248	Not Applicable
Health Plan			
Value Behavioral Health	434	434	Not Applicable
of PA			
Geisinger Family MCD	11	11	Not Applicable
НМО			
PerformCare - CBHNP	57	57	Not Applicable

For FYE 6/30/20	Originally	Substantiated	Explanation of		
OOS Days	Submitted	Number Based on	Difference		
	Number of Days	Source Documents			
	Penn Highlan	ds Clearfield			
None	0	0	Not Applicable		
Penn Highlands Dubois					
New York	27	27	Not Applicable		
New Hampshire	6	3	No overall variance ³		
Ohio	12	7			
Arizona	0	3			
Connecticut	0	5			

PHC4 will contact you with instructions regarding entering adjustments to your facility's originally submitted claims during the self-verification process. The facility's failure to remove

 $^{^{3}}$ There is no overall variance when comparing the submitted out-of-state days to the provider's supporting documentation, however, the supporting documentation included the breakdown between the states as noted.

any claims identified as not qualifying as extraordinary expense claims from the PHC4 self-pay claims listing during the self-verification process will result in the facility's records in the PHC4 database being inaccurate and DHS concluding that the facility is ineligible for payment under the extraordinary expense method. In addition to completing adjustments in the PHC4 database, any revisions to originally submitted days data on your facility's MA-336 Cost Report should be submitted through the iPACRs system based on the results of our procedures.

We are in the process of conducting engagements for all facilities that are potentially eligible for a 2023 Tobacco Settlement subsidy entitlement payment. After all the engagements are completed, we will prepare for DHS' use a report detailing the results of all of our engagements.

DHS will use each hospital's revised MA-336 Cost Report and PHC4 database to pull reported claims and number of days to calculate this facility's eligibility to receive, and if deemed eligible, its subsidy entitlement under both the extraordinary expense and uncompensated care methods. If eligible under both methods, DHS will allow the facility to choose the method to be used to calculate the facility's 2023 Tobacco Settlement subsidy entitlement payment. DHS establishes the date that these payments will be distributed to all eligible hospitals.

As a reminder, this facility may submit any claims coded as having Medicare, Medicaid, or any other insurance when submitted to the PHC4 for the fiscal year ended June 30, 2021, which the facility now believes qualify as self-pay claims, and which have total charges above this facility's threshold of \$48,305.80. We refer to these types of claims as "additional claims" and these additional claims must be submitted to us no later than October 31, 2022. We will include the results of our procedures for each facility's submitted additional claims data in individualized reports sent to each respective hospital that submitted additional claims.

We thank the staff of Penn Highlands Dubois for the cooperation extended to us during the course of our engagement. If you have any questions, please feel free to contact the Bureau of County Audits – Hospital and Tobacco Division at 717-787-1159.

Sincerely,

Timothy L. Detaor

Timothy L. DeFoor Auditor General

PENN HIGHLANDS DUBOIS REPORT DISTRIBUTION 2023 TOBACCO SETTLEMENT PAYMENT DATA

This report was initially distributed to:

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Mr. R. Dennis Welker

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Mr. Brian Kline

Chief Financial Officer Penn Highlands Dubois

Mr. Alexander Matolyak Director Division of Audit and Review Department of Human Services

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Ms. Erica Eisenacher HSPS Bureau of Fiscal Management Department of Human Services

Ms. Kimberlee Powell Reimbursement Analyst Penn Highlands Dubois

This report is a matter of public record and is available online at <u>www.PaAuditor.gov</u>. Media questions about the report can be directed to the Pennsylvania Department of the Auditor General, Office of Communications, 229 Finance Building, Harrisburg, PA 17120; via email to: <u>news@PaAuditor.gov</u>.