TOBACCO SETTLEMENT PROGRAM

Wellspan Chambersburg Hospital Tobacco Settlement Payment Data Review Year 2021

September 2020



Commonwealth of Pennsylvania Department of the Auditor General

Eugene A. DePasquale • Auditor General



Commonwealth of Pennsylvania Department of the Auditor General Harrisburg, PA 17120-0018 Facebook: Pennsylvania Auditor General Twitter: @PAAuditorGen

EUGENE A. DEPASQUALE AUDITOR GENERAL

September 17, 2020

Mr. Michael O'Connor Chief Financial Officer Wellspan Health 3350 Whiteford Road Post Office Box 2767 York, PA 17405

Re: Wellspan Chambersburg Hospital

Dear Mr. O'Connor:

The Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., mandated the Department of Human Services (DHS) to make payments to hospitals for a portion of uncompensated care services provided by these facilities. Hospitals that qualify can receive payments using either an uncompensated care approach or an extraordinary expense approach. The uncompensated care score of each hospital is determined by using three-year averages from five main data elements (for a total of fifteen data elements). These data elements are uncompensated care costs, net patient revenues, Medicare supplemental security income (Medicare SSI) days, Medical Assistance (MA) days and total inpatient days. A hospital qualifies for an extraordinary expense payment based on their number of qualified claims. Qualified claims are those claims in which the cost of the claim exceeds twice the average cost of all claims for that particular facility and for which the hospital provided inpatient services to an uninsured patient.

At the request of DHS, the Department of the Auditor General performed a review¹ of Wellspan Chambersburg Hospital's (facility) records to substantiate the claims data and days data it submitted to the Pennsylvania Health Care Cost Containment Council (PHC4) and DHS, respectively.

The purpose of our review was to determine whether this facility reported any potentially eligible extraordinary expense claims for the fiscal year ended June 30, 2019 and, if so, verify whether corresponding patients were uninsured and the facility received no compensation from

¹ This review was not required to be and was not conducted in accordance with professional auditing or attestation standards.

third party payers such as Medicare, Medicaid, or Blue Cross. Payments made by the patients themselves toward their financial obligations may have reduced the allowable costs of the respective claim when determining eligibility. We also determined whether this facility could substantiate total inpatient days and total MA days as reported on its submitted MA-336 cost reports, if filed with DHS, for the fiscal year ended June 30, 2018.

The results of our review are as follows:

For Reported Claims:

Based on the PHC4 claims database for the fiscal year ended June 30, 2019, the facility reported 24 potentially eligible extraordinary expense claims for review. The results of our review disclosed that nine of the 24 reported potentially eligible extraordinary expense claims met the criteria to qualify as extraordinary expense claims. The chart below details our results and explains any adjustments that should be made to the PHC4 Database. Since we determined that nine of the 24 reported claims submitted by the facility qualify as extraordinary expense claims, this facility could be eligible for payment under the extraordinary expense method for the 2021 Tobacco Settlement Payment Year.

	Originally	Substantiated	Patient		
	Reported	Total Charges	Payments	Qualify (Yes/No) –	
Claim	Total	Based on	Applied to	Reason for Not	Adjustment(s)
No.	Charges	Account Notes	Account	Qualifying	Needed
1	\$126,813.69	\$126,813.69	\$0	Yes	Not Applicable
2	\$120,604.07	\$120,604.07	\$0	Yes	Not Applicable
3	\$84,042.74	\$84,042.72	\$0	Yes	Not Applicable
4	\$82,464.26	\$0	\$0	No – Paid by the	Claim should be
				patient	removed from
					self-pay listing
5	\$80,442.71	\$80,442.71	\$0	Yes	Not Applicable
6	\$80,203.06	\$0	\$0	No – Paid by the	Claim should be
				patient	removed from
					self-pay listing
7	\$77,776.51	\$0	\$0	No – Paid by the	Claim should be
				patient	removed from
					self-pay listing
8	\$76,128.47	\$0	\$0	No – Paid by the	Claim should be
				patient	removed from
					self-pay listing
9	\$73,802.10	\$0	\$0	No – Paid by the	Claim should be
				patient	removed from
					self-pay listing
10	\$72,143.84	\$0	\$0	No – Paid by the	Claim should be
				patient	removed from
					self-pay listing

	Originally	Substantiated	Patient		
	Reported	Total Charges	Payments	Qualify (Yes/No) –	
Claim	Total	Based on	Applied to	Reason for Not	Adjustment(s)
No.	Charges	Account Notes	Account	Qualifying	Needed
11	\$70,715.03	\$0	\$0	No – Paid by the	Claim should be
				patient	removed from
					self-pay listing
12	\$70,219.00	\$0	\$0	No – Paid by MA	Claim should be
					removed from
					self-pay listing
13	\$69,547.08	\$0	\$0	No – Not a Self-	Claim should be
				Pay Claim	removed from
					self-pay listing
14	\$66,971.25	\$0	\$0	No – Paid by the	Claim should be
				patient	removed from
					self-pay listing
15	\$66,931.52	\$0	\$0	No – Paid by the	Claim should be
				patient	removed from
					self-pay listing
16	\$65,871.00	\$0	\$0	No – Paid by the	Claim should be
				patient	removed from
					self-pay listing
17	\$62,188.44	\$62,188.44	\$0	Yes	Not Applicable
18	\$61,225.58	\$61,225.58	\$0	Yes	Not Applicable
19	\$59,920.24	\$59,920.24	\$0	Yes	Not Applicable
20	\$59,296.92	\$0	\$0	No – Paid by the	Claim should be
				patient	removed from
					self-pay listing
21	\$58,823.01	\$0	\$0	No – Paid by	Claim should be
				Insurance	removed from
					self-pay listing
22	\$57,754.74	\$57,754.74	\$0	Yes	Not Applicable
23	\$56,544.55	\$0	\$0	No – Paid by the	Claim should be
				patient	removed from
					self-pay listing
24	\$56,507.94	\$56,507.94	\$0	Yes	Not Applicable

For Total Inpatient Days and Total MA Days:

For the total inpatient days and total MA days for fiscal year ended June 30, 2018, our results are as follows:

For FYE 6/30/18	Originally	Substantiated	Explanation of
	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
Total Inpatient Days	54,460	54,460	Not Applicable

For FYE 6/30/18	Originally	Substantiated	Explanation of
	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
FFS Days	1,787	1,787	Not Applicable

For FYE 6/30/18	Originally	Substantiated	Explanation of
HMO Days	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
Amerihealth DC	18	18	Not Applicable
Gateway Health	461	461	Not Applicable
Plan			
Amerihealth Caritas	3,135	3,135	Not Applicable
PA			
UHC Communities	143	143	Not Applicable
Families Unison			
Amerihealth	20	20	Not Applicable
Northeast MA HMO			
CBHNP MA BHS	1,358	1,358	Not Applicable
Franklin/Fulton			
Aetna Better Health	13	13	Not Applicable
Kids			
CBHNP Med Assist	324	324	Not Applicable
Behavioral Health			
UPMC for You	27	27	Not Applicable
Aetna Better Health	1,926	1,958	Reporting Error
MA HMO			
GHP Family MA	1	1	Not Applicable
НМО			
Keystone First (MA	5	5	Not Applicable
HMO)			
CCBH Med Asst.	27	27	Not Applicable
BEH Health			
Health Partners	44	44	Not Applicable
UHC Community	6	6	Not Applicable
Plan for Kids			

			·
For FYE 6/30/18	Originally	Substantiated	Explanation of
OOS Days	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
Maryland	61	61	Not Applicable
Virginia	18	18	Not Applicable
West Virginia	28	28	Not Applicable
Other – D.C.	7	7	Not Applicable
Other – Utah	6	6	Not Applicable

For FYE 6/30/18	Originally	Substantiated	Explanation of
OOS Days	Submitted Number	Number Based on	Difference
(Continued)	of Days	Source Documents	
Other – California	2	2	Not Applicable
Other – Unlisted	29	29	Not Applicable

DHS will use all substantiated reported claims and number of days to calculate this facility's eligibility to receive, and if deemed eligible, its subsidy entitlement under both the extraordinary expense and uncompensated care methods. If eligible under both methods, DHS will allow the facility to choose the method to be used to calculate the facility's 2021 Tobacco Settlement subsidy entitlement payment. DHS establishes the date that these payments will be distributed to all eligible hospitals.

Our office is currently reviewing all facilities that are potentially eligible for a 2021 Tobacco Settlement subsidy entitlement payment. After all the reviews are completed, we will prepare for DHS' use a report detailing the results of all of our reviews. PHC4 and DHS will contact you with instructions regarding entering adjustments to your facility's originally submitted claims and MA days data based on the results of our review, as applicable.

As a reminder, this facility may submit for our review any claims coded as having Medicare, Medicaid, or any other insurance when submitted to the PHC4 for the fiscal year ended June 30, 2019, which the facility now believes qualify as self-pay claims, and which have total charges above this facility's threshold of \$56,125.21. We refer to these types of claims as "additional claims" and these additional claims must be submitted to the Department of the Auditor General no later than October 31, 2020. The results of our review of each facility's submitted additional claims data will be detailed in individualized reports sent to each respective hospital that submitted additional claims.

We thank the staff of Wellspan Chambersburg Hospital for the cooperation extended to us during the course of our review. If you have any questions, please feel free to contact Tracie Fountain, CPA, Director, Bureau of Children and Youth Services Audits at 717-787-1159.

Sincerely,

Eugnt: O-Paspur

Eugene A. DePasquale Auditor General

WELLSPAN CHAMBERSBURG HOSPITAL REPORT DISTRIBUTION 2021 TOBACCO SETTLEMENT PAYMENT DATA

This report was initially distributed to:

Ms. Sally Kozak

Deputy Secretary Office of Medical Assistance Programs Department of Human Services

Mr. R. Dennis Welker

Special Audit Services Bureau of Audits Office of the Budget

Mr. David Bryan

Manager Audit Resolution Department of Human Services

Mr. Michael O'Connor

Chief Financial Officer Wellspan Health

Mr. John Childress

Senior Financial Analyst Wellspan Health

Mr. Ben Hayhurst

Accounting Supervisor, Reimbursement Wellspan Chambersburg Hospital

Mr. Alexander Matolyak Director Division of Audit and Review Department of Human Services

Ms. Tina Long Director Bureau of Financial Operations Department of Human Services

Ms. Erica Eisenacher HSPS Bureau of Fiscal Management Department of Human Services

Mr. Victor Correa Reimbursement Director & Financial Wellspan Health

Mr. Cameron Tome

Reimbursement & Financial Analyst Wellspan Health

This report is a matter of public record and is available online at <u>www.PaAuditor.gov</u>. Media questions about the report can be directed to the Pennsylvania Department of the Auditor General, Office of Communications, 229 Finance Building, Harrisburg, PA 17120; via email to: <u>news@PaAuditor.gov</u>.