CAPE Monitoring Process

Selection

PDA selects AAA from CAPE Monitoring Schedule

Notification

PDA sends AAA an engagement letter to start the process

1st 20 days

PDA monitors protective services cases

Next 10 days

PDA Internal Review team develops a consensus of results

Within 30 days of engagement

PDA has a results call with AAA, publicly posts results, and requests a PIP from the AAA

15 days later

PDA accepts PIP from AAA and provides technical assistance as applicable

Completion

Once the process is complete, the AAA enters back into the monitoring schedule